



MOTO Q[™] 9h

Quick Start Guide



HELLOMOTO

Introducing your new **MOTO Q™ 9h** wireless phone! Here's a quick anatomy lesson.



Home Screen




① Press and release the **Power Key**  to turn on your phone.



② Press **Start** (the left soft key) to open the main menu.

Menu Screen



③ Press the Navigation Key **up, down, left, or right** () to highlight a menu feature.

④ Press the **Center Key**  to select the highlighted feature.

Tip: Press the **Back Key**  to go back one menu. Press the **Power Key**  to exit any menu or view without saving any changes.

You can download a full user's guide by going online to: www.motorola.ca/q9hsupport.

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start menu


main menu

To open the menu from the home screen, press **Start** (the left soft key).

-  **Messaging**
 - Text Messages
 - MMS
 - New E-mail Account
-  **Calendar**
-  **Contacts**
-  **ActiveSync**
-  **Windows Media**
-  **Opera**
-  **Call History**

This is the standard menu layout. **Your phone's menu may be different.**

To select menu items, press your navigation key up, down, left, or right.

-  **Office Tools**
 - Calculator
 - McAfee VirusScan
 - Tasks
 - Voice Recognition

-  **File Manager**
-  **Pictures & Videos**


-  **Voice Notes**

-  **Games**

-  **Speed Dial**

-  **Bluetooth®**

-  **Documents To Go**

-  **System Tools**
 - Help and Quickstart
 - Master Clear
 - Master Reset
 - Memory Manager
 - Settings
 - Phone
 - Sounds
 - Profiles
 - Text Input Settings
 - Home Screen
 - Clock & Alarm
 - Connections
 - Security
 - Remove Programs
 - Power Management
 - Audio Enhancement
 - Accessibility
 - Regional Settings
 - Owner Information
 - About
 - Phone Information
 - Packet Data
 - Windows Update
 - Task Manager
 - Welcome Wizard

-  **Do More**

-  **Java Apps**

Use and Care

To care for your Motorola phone, please keep it away from:



liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the phone.



dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



extreme heat or cold

Avoid temperatures below 0°C/32°F or above 45°C/113°F.



cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



microwaves

Don't try to dry your phone in a microwave oven.



the ground

Don't drop your phone.

Caring for the Environment by Recycling



This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at:

www.motorola.com/recycling

Disposal of your Mobile Device Packaging and User's Guide

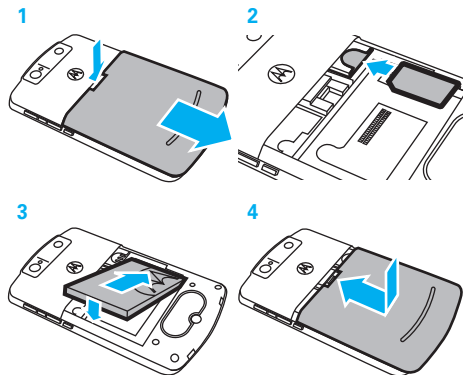
Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

essentials


insert the SIM card & battery

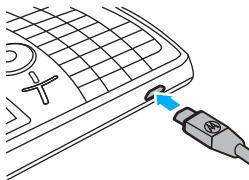
Your *Subscriber Identity Module* (SIM) card contains personal information like your phone number and contacts entries. It can also contain your voicemail, text message, and Internet access settings. If you put your SIM card in another phone, that phone uses your phone number.

Caution: Don't bend or scratch your SIM card. Keep it away from static electricity, water, and dirt.



charge the battery

New batteries are not fully charged. Plug the battery charger into your phone and an electrical outlet. Your phone might take several seconds to start charging the battery. When finished, your display shows a full battery icon .



Tip: Relax, you can't overcharge your battery. It will perform best after you fully charge and discharge it a few times.

extend battery life

To set how long your phone waits before the **backlight** turns off, press **Start > System Tools > Settings > Power Management > Backlight time out on battery** or **Backlight time**

out on AC. When the backlight is off, the display is visible but dim.

To close unused programs, from the home screen, press **Start > System Tools > Task Manager**. Select the program and press **Menu > Kill**.

battery use & safety

- **Motorola recommends you always use Motorola-branded batteries and chargers.** The warranty does not cover damage caused by non-Motorola batteries and/or chargers.
Caution: Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion, or other hazard.
- Battery usage by children should be supervised.

- **Important:** Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:
 - Remove the battery and inspect it to confirm that it bears a Motorola “Original Equipment” hologram;
 - If there is no hologram, the battery is not a qualified battery;
 - If there is a hologram, replace the battery and retry charging it;
 - If the message remains, contact a Motorola Authorized Service Center.
- New batteries or batteries stored for a long time may take more time to charge.
- **Charging precautions:** When charging your battery, keep it near room temperature. Never

expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging. Always take your mobile device with you when you leave your vehicle

- When storing your battery, keep it in a cool, dry place.
- It is normal over time for battery life to decrease, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.
- **Avoid damage to battery and mobile device.** Do not disassemble, open, crush, bend, deform, puncture, shred, or submerge the battery or mobile device. Avoid dropping the battery or mobile device, especially on a hard surface. If your battery or mobile device has been subjected to such damage, take it to a Motorola Authorized Service Center before using. Do **not** attempt to dry it with an

appliance or heat source, such as a hair dryer or microwave oven.

- **Use care when handling a charged battery**—particularly when placing it inside a pocket, purse, or other container with metal objects. Contact with metal objects (such as jewelry, keys, beaded chains) could complete an electrical circuit (short circuit), causing the battery to become very hot, which could cause damage or injury.

Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center for proper battery disposal.

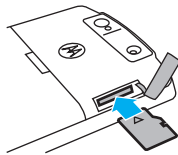


Warning: Never dispose of batteries in a fire because they may explode.

insert a memory card


You can use a removable microSD memory card to store music, pictures, videos, and other files. To see the files, press **Start > File Manager**.

- 1 Open the memory slot cover by gently lifting the cover away from the phone as shown.
- 2 Insert the storage card into its slot, with the card's metal contacts facing down.
- 3 Place the storage card cover back in place and push it to close it.




Caution: Do not remove your storage card while your phone is using or writing files on it. Don't bend or scratch your storage card. Keep it away from static electricity, water, and dirt.


turn it on

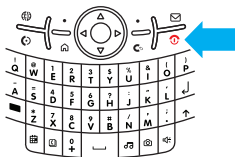
To turn on your phone, press and release .

If prompted, enter your four-digit unlock code.


To turn off your phone,


press and hold  for 3 seconds, then **release** it.

Note: In the event your phone freezes up and does not respond for more than 30 seconds, be sure that the battery is fully charged. If it is, remove and replace the battery, then turn the phone back on. If these do not help, you can do a **hard reset** to restart your phone, but this erases your personalized settings and any content stored in phone memory. To perform a hard reset, remove and replace the battery, then hold down the  and **E** keys for 5 seconds while turning the phone on.








make a call


From the home screen, enter a phone number and press  to make a call.

Tip: To voice dial, press and hold . When prompted, say “Call” followed by a number or contact name.

answer a call

When your phone rings and/or vibrates, press  to answer. To “hang up,” press .

- If you are busy when a call comes in, press **Ignore** to send the call directly to voicemail.
- To put a call on hold, press . To return to the call, press  again.
- If you are on a call and another call comes in, you can press **Ignore** to send the new call directly to voicemail or press  to answer it.

and put the current call on hold (press  to switch between the two calls).

store a phone number

Find it: Press **Start** > **Contacts** and press **New**


- 1 Choose whether the contact will be stored on your phone (Outlook contact) or your SIM card. Contacts on the SIM card can only include a name and number.
- 2 Enter information for the contact.

Note: While you are entering the number, you can tell your phone to pause and then dial more digits (such as a voicemail password or PIN). Press **Menu** > **Insert Pause** to insert a 2-second pause (shows as a **p**) or press **Menu** > **Insert Wait** to tell your phone to prompt you before dialing the remaining digits (shows as a **w**). **Insert Wait** does not work for contacts stored on your SIM card.


Tip: If you get a call or message from someone who isn't in your list of contacts, you can create a contact from **Call History**, or from the message by pressing **Menu** > **Save to Contacts**.

call a stored number

Find it: Press **Start** > **Contacts**

- 1 Scroll to the number.
- 2 Press .

Your phone calls the contact's default number.


Tip: If you stored more than one number for a contact, select the contact to see the other numbers. To dial a number, scroll to it and press .

your phone number

To view your phone number, press **Start** > **System Tools** > **Settings** > **Phone** > **Call Options**.

voicemail





Note: Your network stores the voicemail messages you receive. Your service provider may include additional information about using this feature.



When you **receive** a voicemail message, your phone shows the voicemail message indicator .

To **check** voicemail messages, press and hold .

tips & tricks

From the home screen (shown on page 25), you can use the following shortcuts:

To...	Do this...
lock keypad	Press  then  . To unlock your keypad, press Unlock then your password (which is set to * until you change it).
open quick options	Press and hold  for quick access to your sound profiles and wireless manager.
use the speakerphone	During a call, press  to turn the speakerphone on or off.

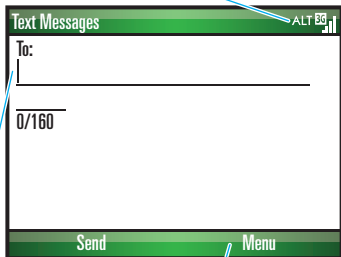
To...	Do this...
use voice commands	To use voice commands, press and hold  . When prompted, say one of the commands listed on the screen (such as “Call” followed by a number or contact name).
play music or games on an airplane	To keep using your games and music on a flight, turn off your network and Bluetooth® services. Press and hold  until the quick list appears, then select Wireless Manager > All .

basics

text entry

Press  to switch entry modes.


For indicator descriptions, see the following section.








Flashing cursor indicates insertion point.




Press **Menu** to open the sub-menu.

entry modes

abc	Enters the letter shown on a key (such as Q).
Alt	Enters the small symbol or number on the next key pressed (such as !), then returns to the previous text entry mode.
ALT	Enters the small symbols and numbers on the keys until you press  again.

- To **delete** characters, press .
- To start a new line, press .
- To enter capital letters, press . Press it once for just the next letter, or twice for all letters.

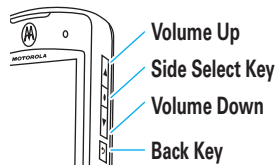
- To choose from a list of international characters and other symbols, press  then .

As you enter letters, your phone might try to **predict** the word. For instance, it might predict “program” when you enter “prog”. To accept the prediction, press  right. To see alternate predictions, hold  down. To enter a space after your characters (such as “prog”), press . To turn off text prediction, press **Start** > **System Tools** > **Settings** > **Text Input Settings** and uncheck **Text Prediction**.

program

volume

When you are not on a call, hold the side select key to show **master volume**, then



press the volume keys to adjust it. Master volume controls all sound except the other caller’s voice on phone calls.

When you are in a phone call, press volume up/down keys to adjust the **other caller’s voice volume**.

- Need to change profiles on the fly? On the home screen, scroll to and select **Profile**. Choose from **Normal**, **Silent**, **Vibrate** and others.
- Want to turn off a sound? Press **Start** > **System Tools** > **Settings** > **Sounds**. Highlight the



desired item and select the sound you want to associate with that item.


Tip: You can eliminate the ringer volume instantly when an incoming call comes in—just use the *side scroll keys* to turn the ringer off.

handsfree speaker

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

You can use your phone's handsfree speaker on calls without holding the phone to your ear.


During a call, press  to turn on the handsfree speaker. A  at the top of your display indicates the

speaker is on. To turn it off, press  again or end the call.

Note: The handsfree speaker won't work when your phone is connected to a car kit or headset.

lock & unlock phone

You can manually lock your phone to prevent accidental keypresses

To **lock your phone**, press and hold  until the **Quick List** opens. Then, select **Lock**. Your left soft key becomes **Unlock**.

To **unlock your phone**, press **Unlock** and enter your password. Your phone uses * if you have not set a password.

To **keep others from using your phone**, change your password:


Find it: From the home screen, press **Start**
> **System Tools** > **Settings** > **Security** > **Device Lock**

- 1 Check the **Prompt if device unused for** checkbox, and select the amount of time for the phone to be inactive before automatically locking.
- 2 Choose a password type that is either simple (4-digit number) or strong alphanumeric (a hard-to-guess password with at least 7 characters, including uppercase and lowercase letters, numerals, and punctuation).
- 3 Enter and confirm your password.
- 4 Press **Done**.

To unlock the phone, press **Unlock**. When you see the unlock prompt, enter your password and press **Done**.

Tip: Choose a password you will remember.

Without your password, you can reset your phone, but it will result in the loss of your personalized settings and all content stored in phone memory. To perform a

hard reset, hold down the *center key*  for 5 seconds while turning the phone on.

Note: You can make emergency calls on a locked phone (see page 58). A locked phone still rings or vibrates for incoming calls or messages, **but you do not need to unlock it to answer**.

e-mail & messages

set up e-mail

You can use your MOTO Q 9h to access most e-mail providers. **E-mail service depends on your e-mail service provider. If you have problems setting up e-mail or synchronizing**, please visit

www.motorola.ca/q9hsupport or call the Motorola Customer Support Center at 1-800-657-7576 (United States and Canada) or 1-888-390-6456 (TTY/TDD United States for hearing impaired).

Rogers customers may also consult the Rogers Easy Email website at www.rogers.com/easyemail. Easy Email assists users in setting up an email account on the Rogers network.

set up your personal e-mail

If you **do not** have MSN or Hotmail, use the following process (your phone's menus might be different):

- 1 Press  > **New E-Mail Account**.
- 2 Enter your e-mail address and press **Next**.

If your phone finds your account settings, it automatically fills in the following screens. Just enter your name and password and press **Next** for each screen. **If your phone cannot find** your settings, ask your e-mail provider for your settings and enter them in the following screens.

- 3 Press **Finish** > **Yes** to download e-mail now.

If your e-mail account is not configured for POP or IMAP access, ask your e-mail provider how to change

your configuration. If your e-mail provider does not provide IMAP or POP access on your account, you may use the Web browser to access your e-mail.

set up your work e-mail


Note: This describes setup for **corporate email accounts** like Microsoft® Exchange or Lotus Notes. These accounts are managed by your IT organization. To get the information requested in these steps, contact the e-mail administrator for your enterprise or company. Your phone's menus might be different:

- 1 Press **Start** > **ActiveSync**, then press **Menu** > **Add Server Source**.
- 2 Enter the Exchange **Server Address** (if necessary, check **This server requires an encrypted (SSL) connection**), then press **Next**.
- 3 Enter your **User Name** and **Password** (if necessary, enter the server's **Domain**), then press **Next**.


- 4 Choose if you want to synchronize **Contacts**, **Calendar**, **Email**, and **Tasks**, then press **Finish**.
- 5 Press **Sync** to synchronize with the Exchange server.

Tip: To change how often your phone checks for e-mail, press **Start** > **ActiveSync**, then press **Menu** > **Schedule**. To conserve battery life, choose a longer interval.



read a message

When you receive a message, your phone plays an alert and shows **New Message** with a message indicator such as .




Find it: On the home screen, press  > **Text Messages**, **MMS**, or (*e-mail account*)

If you do not see a list of messages, press **Menu** > **Folders** > **Inbox**. To return to the folder list, press **Menu** > **Folders**.

To read a message: Press the *navigation key*  to scroll to the message and press the *center key*  to open it.

To use the following shortcut keys: In the inbox, highlight a message and press the key. When a message is open, press and hold the key.


- | | |
|-----------------------------|-------------------------|
| 1 reply all | 6 forward |
| 2 reply | 7 delete |
| 3 mark read / unread | 8 download |
| 4 flag | 9 send / receive |
| 5 move | 0 list shortcuts |

When you have a message open, you can press the *navigation key*  right to open the next message, or left to open the previous message.

message attachments

If an e-mail has Microsoft® Word, Excel, or PowerPoint files attached, you can open and edit them

using **Documents To Go**. You can also view .pdf file attachments, or extract .zip file attachments.

Download the attachment, then select the file and follow the prompts to open it. When the document opens, you can move around the page using the *navigation key* .

- Excel spreadsheets: Select cells and enter numbers or text. Press Menu for options like save, cut, copy, paste, find, delete, and more.
- PowerPoint slide shows: Press the left softkey to switch between notes, outline and slide views. Press Menu for options like save, cut, copy, paste, find, delete, and more.
- Word documents: Type numbers or text into the document. Press Menu for options like save, cut, copy, paste, find, delete, and more.
- PDF documents: Press the Zoom key to change the zoom level. Press the Menu key to

save a copy of the file, switch pages or other functions.

To **transfer** attachments to your computer for editing, use Microsoft® ActiveSync or Windows® Mobile Device Center.

send a message


You can send three types of messages: SMS (text messages), MMS (multimedia messages), and e-mail messages.



Find it: Press  > **Text Messages, MMS,** or *(e-mail account)*


- 1 Press **Menu** > **New**.
- 2 For e-mail, in **To**, **Cc**, and/or **Bcc**, enter e-mail addresses. Insert a semicolon (;) between multiple numbers or addresses.

For text messages, enter the contact telephone number or e-mail address.

Tip: You can quickly enter phone numbers or e-mail addresses from your contact cards. In **To**, press  and select a recipient from the list. Then select the recipient's phone number or e-mail address.

- 3 Use the keypad to compose a message.
- 4 Press **Send**.

Tip: In an e-mail or MMS message, you can insert a **picture, voice note or file** in the message, on the message area press **Menu** > **Insert** > **Picture** or **Voice Note** or **File**.

Note: If you select to insert a voice note into the message, you will also need to record it. Press **Record** and start speaking into the phone's microphone. When finished speaking, press **Stop** and then press .

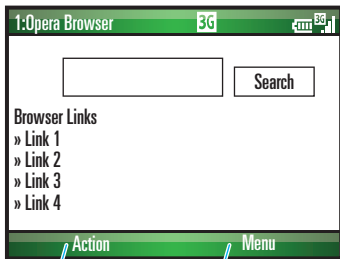
To set the priority for an e-mail message, press **Menu**
> **Message Options**.

To cancel a message, press **Menu** > **Cancel Message**.

connections

Web browser



Find it: Press **Start** > **Opera**



Press **Action** to open navigation options.

Press **Menu** to change browser settings and other options.

Note: Not all Web file formats are supported.

- To go to a Web page, press **Action** > **Go to**. Enter the address and press **OK**.
- To go to a link in a Web page, use the *navigation key*  to highlight the link and then press the *center key* .
- To change connection options, press **Menu** > **Tools** > **Settings** > **Connections**.
- To show/hide pictures, press **Menu** > **Display** > **Load Images**.
- To add a Web address to your favorites, open the Web page and press **Action** > **Bookmark this page**.

Tip: All finished? When you are done with the browser, press **Menu** > **Exit** to close the browser and conserve battery life.

synchronize your phone & computer

To synchronize information on your phone with a PC, you can use Windows® **Mobile Device Center** (on a PC running Windows Vista) or install Microsoft® **ActiveSync version 4.5 or above** (on a PC running Windows XP™ or earlier).

set up your PC

Synchronization software is included on the *Getting Started* disc packed with your phone. Before installing the software, verify that your computer and operating system meet the **minimum requirements** stated on the CD-ROM sleeve or Microsoft Windows® Mobile Web site (<http://www.microsoft.com/windowsmobile>). This Web site also lets you download the **latest software** for ActiveSync.

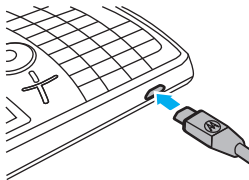
- 1 Install Microsoft ActiveSync (for Windows® XP™ or earlier) or Windows Mobile Device Center (for Windows Vista) on your PC.
- 2 After setup completes, connect your phone to the PC. The phone drivers install on your computer and then the Sync Setup Wizard automatically starts.
- 3 Follow the instructions on the screen to complete the wizard. Once the wizard is complete, the items you have selected will be synced. You can disconnect your phone from your PC, and you may need to restart your PC.

Note: If you have wireless ActiveSync set up with an Exchange Server, you cannot also sync email, contacts and calendar with a PC running Microsoft Vista. However, you can synchronize media and transfer files through the cable connection.

sync with a cable connection

Once Microsoft® ActiveSync or Windows® Mobile Device Center is installed on your PC, you can connect it to your phone and sync.

- 1 Turn on the phone.
- 2 Connect your phone to your PC using a USB cable.
- 3 In ActiveSync on your PC, select **Explore** and double-click **My Windows Mobile** device.
- 4 On your computer, find the files you would like to copy to your phone and drag them into the folder where you want them (such as **My Documents**).
- 5 Your files are now available on your phone. In the media player, press **Menu > Update Library** to see the files.

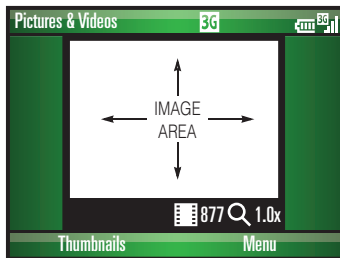


Note: For more detailed information, see “Connecting a mobile device to a PC” in ActiveSync Help on your PC, the Microsoft Web Site for ActiveSync, or the Motorola support Web site at www.motorola.ca/q9hsupport.

entertainment



take & send a photo

Press  to open the camera viewfinder:



Tip: In the camera viewfinder, press **Menu** to adjust picture settings such as **mode**, **brightness**, **resolution**, **zoom**, **white balance**, and **flash**.

1 Point the camera lens at the photo subject.

2 Press  or the *center key*  to take a photo. Your phone saves the picture and shows it in the viewfinder.

- To send the photo in a message, press **Menu** > **Send** > **E-mail** or **MMS**.
- To edit the picture, press **Menu** > **Edit**.
- To see the picture file name and other details, press **Menu** > **Properties**.

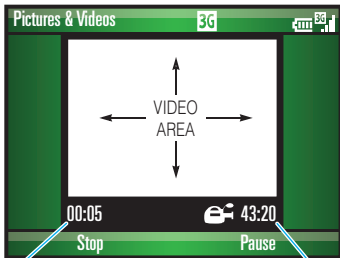
see stored photos

Find it: Press **Start** > **Pictures & Videos** > *photo*

To see pictures stored on your memory card or in other folders, press **Menu** > **Folders** and then select the folder that contains the pictures.

record a video clip


Find it: Press , then **Menu** > **Video**




Remaining recording time

Current recording length

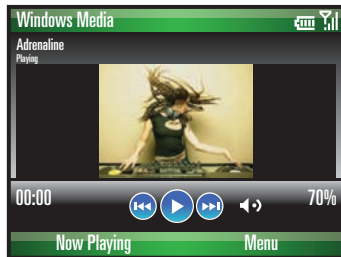
Tip: In the video viewfinder, press **Menu** to adjust video settings such as **brightness**, **quality**, and **white balance**.

- 1 Press the *center key*  to begin recording a video. The viewfinder shows what the video is recording.

- 2 Press the *center key*  to stop recording and save the video, or press **Pause** to pause recording and **Resume** to continue recording.

play stored video clips

Find it: Press **Start** > **Pictures & Videos** > *video clip* > **Play**



Tip: To watch videos stored on your memory card or in other folders, press **Menu** > **Folder** and then select the folder that contains the videos.

Tip: To switch to full screen video playback, press **[0]**. Videos recorded in a low resolution may not play in full screen mode.

play music & media

Your phone uses Windows® Media Player Mobile to play the following types of files: WMA, WMV, MP3, AAC, eAAC, eAAC+, WAV, MP4, M4A, 3GP, MIDI, and Real Audio.

After syncing or downloading music to your device (as described on page 27), you should update the library on your device. To update the library, press **[⌂]** > **Library** > **Menu** > **Update Library** > **Done**.

To play music, press **[⌂]** > **Music Player** > **My Music** > **All Music**, then press the *center key* **[⬆️]** to choose a song.



Tip: To mute and unmute sound, press **[#]**.

Do More with Rogers

Have fun with your all-in-one by clicking **[⚙️]** **Do More** on your home screen. Personalize your MOTO Q 9h by adding applications for both entertainment and work-life productivity.

accessories



S9 Headset



H9 Bluetooth® Headset



S270 Mono Headset



microSD Memory Card



P790 Portable Charger



H700 Bluetooth®
Headset



T605 Car Kit

service & repair

If you have questions or need assistance, we're here to help.

Motorola Support:

Go to www.motorola.ca/q9hsupport, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-657-7576 (United States and Canada) or 1-888-390-6456 (TTY/TDD United States for hearing impaired).

Microsoft® Windows® Mobile and ActiveSync Support:

Windows Mobile:

www.microsoft.com/windowsmobile/help/smartphone/

Specific Absorption Rate Data

This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR

level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.29 W/kg, and when worn on the body, as described in this user guide, is 1.53 W/kg. The SAR value for this product in its data transmission mode (body-worn use) is 0.36 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

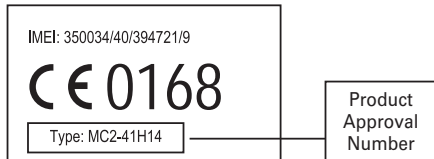
European Union Directives Conformance Statement



Hereby, Motorola declares that this product is in compliance with:

Approval Number from your product's label in the "Search" bar on the Web site.

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the Product



www.motorola.com