

**TELUS**

i570 Mike Phone

**User's Guide**

**Dummy Page - To be discarded before printing**

# DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party Name: Motorola, Inc.

Address: 8000 West Sunrise Boulevard  
Plantation, FL 33322 USA

Phone Number: 1 (800) 453-0920

Hereby declares that the product:

Product Name: i570

Model Number: H65XAN6RR4CN

Conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a),  
15.107(d) and section 15.109(a)

Class B Digital Device

As a personal computer peripheral, this device  
complies with Part 15 of the FCC Rules.

Operation is subject to the following two  
conditions: (1) this device may not cause

harmful interference, and (2) this device must  
accept any interference received, including  
interference that may cause undesired  
operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

**If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:**

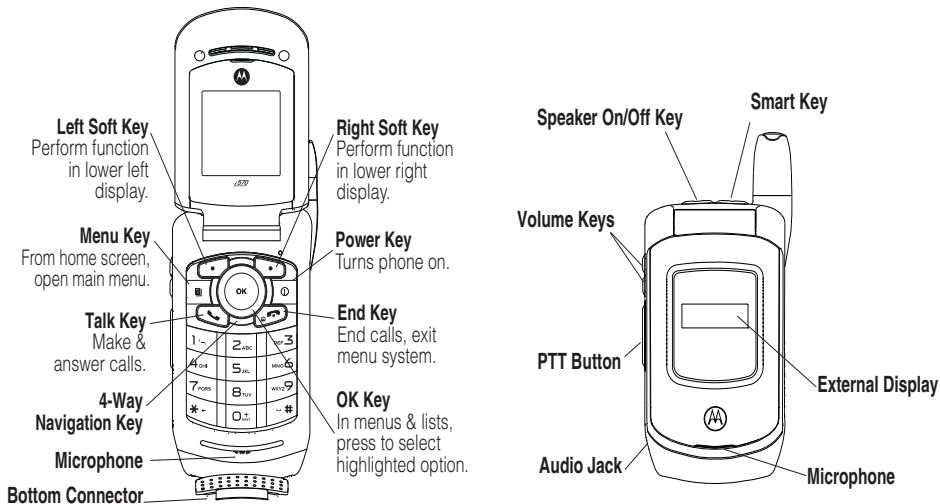
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



# HELLOMOTO

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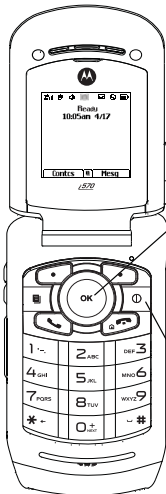
Introducing your new Mike i570 phone. Here's a quick anatomy lesson.





# check it out

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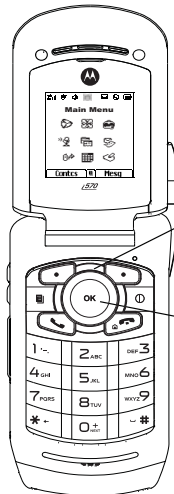
Home Screen





② Customizable  key that can be used to open the **Settings** screen

① Press and hold the **Power Key**  for a few seconds, or until the screen lights up, to turn on your phone.

Main Menu



③ Press the Navigation Key **up, down, left or right**  to highlight a menu feature.

④ Press the  key to select.

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1-888-390-6456 (TTY/TDD United States for hearing impaired)  
1-800-461-4575 (Canada)

Product Support:

[www.motorola.com/iden](http://www.motorola.com/iden)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

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Manual Number: NNTN7322A

Software Version: D8A.00.10

CP Version: 5F.03.00

USR Version: U8AA.06.01

### **Electrical Requirements:**

Lithium Ion Battery 3.7V

Power Adapter: 100-240V ~ 50-60Hz, 0.3A

Output of the Adapter: 5V 850mA

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





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# menu map

## main menu

-  **Browser**
-  **Java Apps.**
  - Java System
-  **Settings**
  - (see next page)
-  **VoiceRecord**
  - [New VoiceRec]
-  **Contacts**
  - [New Contact]
-  **Messages**
  - [Create Mesg]
  - Voice Mail
  - Inbox
  - Drafts
  - Sent Items
  - Net Alert
  - SMS
-  **Call Forward**
  - Forward: All Calls/Detailed
  - To: On/Off
-  **Datebook**
  - [New Event]
-  **Memo**

-  **Call Timers**
  - Last Call
  - Phone Reset
  - Phone Lifetime
  - Prvt/Grp Reset
  - Prvt/Grp Lifetime
  - Circuit Reset
  - Circuit Lifetime
  - Kbytes Reset
-  **Recent Calls**
-  **Shortcuts**
  - [New Entry]
  - 1)Shortcuts
  - 2)Cntcs[New Contact]
  - 3)Recent Calls
  - 4)Contacts
  - 5)Datebook
  - 6)Messages
  - 7)VoiceRecord
  - 8)Browser
  - 9)Call Forward
-  **My Info**
  - My Name
  - Line 1
  - Line 2
  - Private ID
  - Group ID:

-  **Profiles**
  - New Profile
  - Surveillance
  - Standard
  - Car
  - Meeting
  - Office
  - Outdoors
  - Headset
  - PRVT Only
  - CONTCS Only
-  **Call Alert**
-  **GPS**
  - Position
  - Privacy
  - Interface
-  **Ring Tones**
-  **Talk Around**
-  **My Pictures**

This is the standard main menu layout. Your phone's menu may be a little different.

## settings menu

### Display/Info

- Wallpaper
- Palette
- Text Size
- Home Icons
- Backlight
- Clock
- Menu View
- Large Dialing: On/Off
- Contrast Ext
- Language

### Phone Calls

- Set Line
- Any Key Ans
- Auto Redial
- Call Waiting
- Auto Ans
- Flip Activation
- Minute Beep
- Call Duration
- TTY
- Hearing Aid
- Notifications

### 2-Way Radio

- Tkgrp Silent
- Tkgrp Area
- One Touch PTT
- Alert Type
- PTT Picture: On/Off

### Personalize

- Menu Options
- Up Key
- Down Key
- Left Key
- Right Key
- Center Key
- Left Sftkey
- Right Sftkey
- Power Up

### Volume

- Line 1
- Line 2
- Messages
- Earpiece
- Speaker
- Keypad
- Java Earpiece
- Java Speaker
- Data

### Security

- Phone Lock
- Keypad Lock
- SIM PIN
- GPS PIN
- Change Passwords

### Advanced

- Alert Timeout:
- Headset/Spkr:
- Connectivity
- Reset Defaults
- Return to Home
- Airplane Mode
- Phone Only
- Baud Rate

# Use and Care

---

To care for your Motorola phone, please keep it away from:



## liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture.



## dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



## extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.



## cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



## microwaves

Don't try to dry your phone in a microwave oven.



## the ground

Don't drop your phone.

# essentials

---


**Caution:** Before using the phone for the first time, read the Important Safety and Legal information included in the gray edged pages at the back of this guide.



## about this guide

This guide shows how to locate a menu feature as follows:

**Find it:**  > **Settings**

This means that, from the home screen:

- 1 Press the *menu key*  to open the menu.

- 2 Press the *navigation key*  to scroll to **Settings**, and press the *center key*  to select it.

### symbols



This means a feature is network/subscription dependent and may not be available in all areas. Contact your service provider for more information.



This means a feature requires an optional accessory.

## activate your Mike account

Before you can begin using your i570 handset, you need to activate your Subscriber Identity Module (SIM) card on The Mike Network. Your SIM card holds the information required to enable your handset to connect to The Mike Network. It also stores your user information, language preference and contact list entries.

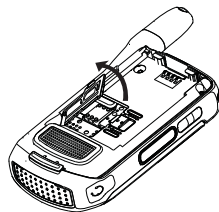
- If you purchased your handset through an Authorized Mike Dealer, your SIM should already be active.
- If you purchased your handset at another location, follow the “Getting Activated” instructions in the Mike Services User’s Guide.

## SIM card

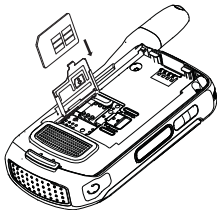
### insert the SIM card

Turn off your phone and remove your battery before you install or remove a SIM card.

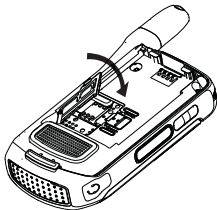
- 1 Slide the latch and open the SIM card holder.



- Carefully slide your SIM card into the SIM card holder.



- Close the SIM card holder.



**Warning:** To avoid loss or damage, do not remove your SIM card from your phone unless absolutely necessary.

## SIM card security

Your SIM card stores all your Contacts information. Since this information is stored on your SIM card, not in your handset, you can remove the information by removing your SIM card.

**Note:** Except for making emergency calls, your handset will not function without the SIM card.


To prevent unauthorized use of your handset, your SIM card can be protected by a PIN that you enter each time the handset is powered on. You can change the PIN or turn off the requirement that it be entered.

**Note:** Your PIN is set to OFF by default.

### entering the PIN

You may be required to enter a SIM PIN when you first use your handset.

When you receive your handset, the SIM PIN is 0000. Change your PIN to prevent fraudulent use of the SIM card. See “security” on page 61.

- 1 When the **Enter SIM PIN Code** screen appears, enter your SIM PIN. An asterisk appears for each character entered.
- 2 Press  under **Ok**.

**Warning:** If you enter your PIN incorrectly 5 times, your SIM card is blocked. To unblock your SIM card, you must contact TELUS Client Care.

## battery

### Battery Use & Battery Safety

- **Motorola recommends you always use Motorola-branded batteries and chargers.** The warranty does not cover

damage caused by non-Motorola batteries and/or chargers.

**Caution:** Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion, or other hazard.

- Battery usage by children should be supervised.
- **Important:** Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:
  - Remove the battery and inspect it to confirm that it bears a Motorola “Original Equipment” hologram;

- If there is no hologram, the battery is not a qualified battery;
- If there is a hologram, replace the battery and retry charging it;
- If the message remains, contact a Motorola Authorized Service Center.
- New batteries or batteries stored for a long time may take more time to charge.
- **Charging precautions:** When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging. Always take your mobile device with you when you leave your vehicle.
- When storing your battery, keep it in a cool, dry place.
- It is normal over time for battery life to decrease, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.
- **Avoid damage to battery and mobile device.** Do not disassemble, open, crush, bend, deform, puncture, shred, or submerge the battery or mobile device. Avoid dropping the battery or mobile device, especially on a hard surface. If your battery or mobile device has been subjected to such damage, take it to a Motorola Authorized Service Center before using. Do **not** attempt to dry it with an appliance or heat source, such as a hair dryer or microwave oven.
- **Use care when handling a charged battery:** particularly when placing it inside a pocket, purse, or other container with metal objects. Contact

with metal objects (e.g., jewelry, keys, beaded chains) could complete an electrical circuit (short circuit), causing the battery to become very hot, which could cause damage or injury.

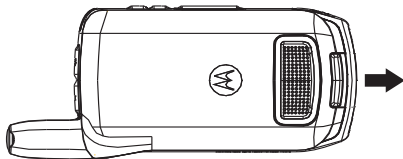
Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center for proper battery disposal.



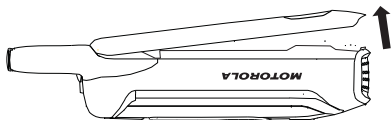
**Warning:** Never dispose of batteries in a fire because they may explode.

## battery installation

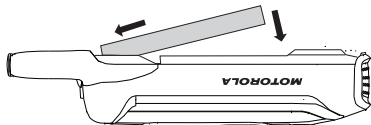
- 1 Slide the release button back until it releases the battery door.



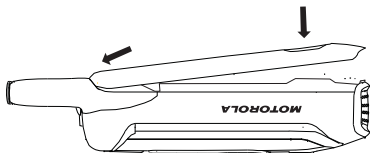
- 2 Remove the battery door.



- 3 Push the battery down until it snaps in place.



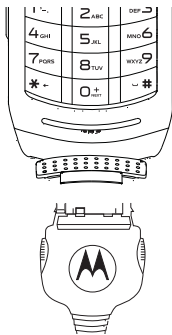
- 4 Replace the battery door and press it gently until you hear a click.



## battery charging

New batteries are not fully charged.

- 1 Insert the charger into the connector on your phone as shown.
- 2 Plug the other end of the charger into the appropriate electrical outlet.





When you charge the battery, the battery level indicator at the upper right of the screen shows charging progress. At least one segment of the indicator must be visible to ensure full phone functionality while charging.

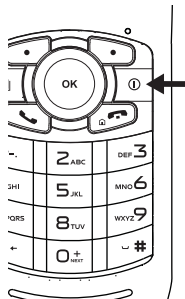
**Tip:** Motorola batteries have circuitry that protects the battery from damage from

overcharging. Of course, unplugging the charger from the wall will avoid current drain.

## turn it on & off

To turn on your phone, press and hold  for a few seconds or until the display turns on. If prompted, enter your four-digit unlock code.



To turn off your phone, press and hold  for two seconds.




## enable security

You must enable security the first time you power on your phone or within 10 days of first activation.


- 1 Press  under **Ok**.

- 2 You are prompted to enable security. Press  under **Yes**.
- 3 Press  to return to the idle screen.

## make a phone call


Enter a phone number and press  to make a call or use a voice name. See “voice names” on page 42.


**Tip:** For best performance avoid touching the antenna with your fingers during the call.



To hang up, close the flip or press .

## answer a phone call

When your phone rings and/or vibrates, you have the following options to answer the call:

- 1 If you want to talk on speaker phone, press the speaker key  without

opening the flip. To hang up press the smart key .

- 2 If you want to answer the call using the ear speaker, just open the flip and press . To hang up, close the flip or press .

**Note:** You must have the **Flip Activation** feature On. See “advanced calling” on page 56.



## make a private call

With Private calls service, you use your phone as a long-range, digital 2-way radio using one-to-one Private calls or one-to-many group calls.


Your Private ID is the number at which you receive one-to-one Private calls.

Talkgroup numbers are numbers through which you receive one-to-many group calls.

- 1 To make a private call enter the Private ID you want to call.
- 2 Push and hold the PTT button. Begin talking after your phone emits a chirping sound.
- 3 Release the PTT button to listen.


To end the call press , or press  under **Exit**.

A Private call ends automatically if there is no activity on the call for a few seconds.

**Tip:** To let someone know you want to talk to them on a Private call, press  under **Alert**.

## answer a private call

- 1 When your phone emits a chirping sound or vibrates to indicate you are receiving a Private call, wait for the caller to finish speaking.

- 2 Push and hold the PTT button and begin talking after your phone emits a chirping sound.
- 3 Release the PTT button to listen.  
To end the call press  under **Exit**.

## store a phone number or private ID

You can store a phone number or Private ID in **Contacts**:

**Find it:**  > **Contacts** > **[New Contact]**.


- 1 Enter a name for the new entry. Each entry's name can contain 20 characters.
- 2 Select a specific **Ringer**.
- 3 Select a type for the entry (**Mobile**, **Private**, **Work1**, **Work2**, **Home**, **Fax**, **Pager**, or **Other**).
- 4 Enter the number for the entry.

5 Press  under **Save** when done.

**Tip:** Before saving the entry, you can save more information. You can choose a special ringer, store an Email address, an IP address, or Talkgroup ID and more.

After you have saved the number, the new Contacts entry is displayed.

## call a stored phone number or private ID

**Shortcut:** From the home screen press  under **Contcs**


or


**Find it:**  > **Contacts**.

1 Scroll to the **Contacts** entry.

**Tip:** In **Contacts**, enter the first letter of the contact you want and your contact list will

jump to the first contact name starting with the letter you typed.

2 If the Contacts entry contains more than one number, press  left or right until the type of number you want to call is displayed (**Mobile, Private, Work 1, Work 2, Home**, etc.)

3 If you chose a phone number, press  to call the entry.


or

If you chose a **Private ID**, or **Talkgroup ID**, push and hold the PTT button to call the number.

**Tip:** If the Contacts entry you scrolled to contains a Private ID, you can make an instant Private call to that Private ID by pushing and holding the PTT button, even if the Private ID is not the type of number displayed.

## find your phone number and private ID

**Find it:**  > My Info.



**Tip:** Want to see your phone number or Private ID while you're on a call? Press  > My Info.

## text messages

Text messaging allows you send and receive short text messages to and from other Mike handsets. Messages you receive appear on your handset's display and in the text message inbox.

### set it up

Before you begin using text messaging, you may need to set up your signature, service center number, and expiration information.


**Shortcut:** From the home screen press  under **Mesg > Text Inbox >  > Text Msg Setup.**

or



**Find it:**  > Messages > Text Inbox >  > Text Msg Setup.

The following options become available:


<b>option</b>
<b>Signature:</b> Enter your signature (up to 11 characters long).
<b>SrvC Cntr No:</b> Enter the phone number of your service center. If you do not know this number, contact TELUS Client Care.
<b>Expire After:</b> This is the amount of time messages you send are saved at the service center if they cannot be delivered. After this period, they are discarded.
<b>Clean Up After:</b> Set the number of days after which sent messages are deleted or the number of messages to be kept.

Press  under **Done** to save the options you selected.


## receive a text message

- 1 To view the message press  under **Read**.
- 2 To dismiss the message notification press  under **Exit**.




**Note:** If your phone is powered off when you receive a text message, your phone notifies you the next time you power it on. If you are out of your coverage area, your phone alerts you when you return to your coverage area.

**Tip:** While reading a text and numeric message that contains a phone number, you can press  to call that number.





## read from the Message center





- 1 From the home screen press  under **Mesg > Text Inbox**.
- 2 Select the message you want to read or press the number of the message you


want to read. If the message fills more than one screen, scroll to read it.

- 3 To save the message, press  under **Ok** or to reply to the message, press  under **Reply** or to see all other choices, including forwarding and deleting the message, calling the sender, or storing the sender's number in **Contacts**, press .

## create and send text messages


- 1 From the home screen press  under **Mesg > [Create Message]**.  
or  
Select **Text Inbox**, **Text Outbox**, or **Drafts**.
- 2 To address the message use the keypad to enter the phone number of the person you want to send the message to and press  under **Back** or press  under **Contcs**, or press  > **Recent Calls**. Select the number you want.

- 3 Select **Mesg**: and enter the text of the message or to use a quick note press  under **Browse** and scroll to the quick note you want.
- 4 Press  > **Set Send Method** and select **Text**, **Fax**, **x400**, **Paging**, **Email**, **ERMES**, or **Voice**.
- 5 If you want to send the message, press  under **Send** or to delete the message without sending it, press  under **Cancel**.

**Note:** If you want to request confirmation of delivery press  > **Send & Confirm**.

## use drafts


When you save a message as a draft, it is saved in the drafts folder.


**Shortcut:** From the home screen press  under **Mesg > Drafts**.

- 1 Select the draft you want to edit. You also have the choice to create new text messages from this menu.

- 2 To edit the fields you want to change, follow step 2 through step 5 in “create and send text messages” above.



## resend text messages

**Shortcut:** From the home screen press  under **Mesg > Text Outbox**.


- 1 Scroll to the message you want to resend or press the number of the message you want to resend.
- 2 Press  under **Resend**.

## delete sent text messages

**Shortcut:** From the home screen press  under **Mesg > Text Outbox**.

- 1 Scroll to the message you want to delete.
- 2 Press  under **Delete**.
- 3 Press  under **Yes** to confirm.

## delete all unlocked sent messages

**Shortcut:** From the home screen press  under **Mesg > Text Outbox**.

- 1 Press  > **Delete All**.
- 2 Press  under **Yes** to confirm.


## manage memory


Your text inbox, outbox, and drafts folder have a set amount of memory available for storing messages.

The text inbox holds 20 messages. If the text inbox is full, you cannot receive messages until you delete some.

The outbox and drafts folder share memory space. Together they can hold 30 messages. If the outbox and drafts folder memory is full, you cannot send messages or save drafts until you delete some.

To view the amount of memory available in your **Text Inbox**, **Drafts** or **Text Outbox**:

**Shortcut:** From the home screen press  under **Mesg.**

Select **Text Inbox**, **Drafts** or **Text Outbox** and press  under **Memory**

## using your handset as a modem

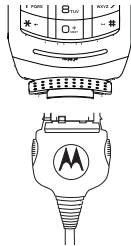


You can use your handset as a modem with a laptop, handheld device, or desktop computer. In order to use your handset as a modem, you must create a wired connection between your handset and the other device.

### connect with a data cable

use a data cable to connect your handset to a laptop, handheld device, or desktop computer:

- 1 Pull out the connector cover, and insert the charger into the connector on your phone as shown.
- 2 Insert the data plug into the data port of the other device.



When used as a modem, your handset is enabled for **Packet data** transfer mode used for small file transfers such as Email.

**Note:** To use these services, you must install the iDEN Wireless Data Services software (available separately). For more information on setting up your computer and your i570 handset for packet data calls, contact TELUS Client Care.

## accessories



Your handset comes with a battery, and a charger.

To order additional accessories, log on to our Web site [www.telusmobility.com](http://www.telusmobility.com) or contact your Mike Dealer.

## for more information

If you have questions about your i570 handset, contact your Mike Dealer or TELUS Client Care.

# main attractions

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## PTV Features

*Push to View* (PTV) features let you send information through Private calls.



Your phone can send and receive the following items through Private calls with other phones that have this capability:<sup>1</sup>

- Pictures<sup>1</sup>
- My Info
- Contact information

When you make or receive a Private call, your phone automatically determines whether the Private recipient is able to receive each of

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1. Additional charges may apply.

these items. Your phone saves this information for as long as the Private ID is on your **Recent Calls** list or is saved in your **Contacts**. Your phone updates the saved information each time you make or receive a call to or from that Private ID.

You can turn your phone's ability to send and receive pictures On and Off.

**Note:** You cannot send PTT items during Talkgroup calls.


## send pictures

You can send pictures stored in **My Pictures** through Private calls. The picture you send appears on the Private call recipient's display.

If the recipient accepts the picture, their phone saves it. The picture then appears in that phone's recent calls list.

## send a picture during a private call

**Note:** You cannot make or receive calls while transmitting a picture.

- 1 While in a Private call press  under **Picture**.
- 2 Select the picture you want to send.
- 3 Push the PTT button to send.

## start a call by sending a picture

You can start a call by sending a picture that you have previously received and is stored in **My Pictures**.

**Find it:**  > **My Pictures**.

- 1 Press  > **Send Via PTT**.



A list of **Contacts** and **Recent Calls** that have Private IDs and are able to receive pictures appears.

- 2 Select the name of the person you want to send the picture to.
- 3 Push the PTT button to send the picture.
- 4 Wait while the picture is transmitted. The Private call is temporarily interrupted while a picture is transmitted.
- 5 When prompted, press the PTT button to resume the Private call.

## receive a picture


When someone sends you a picture, your phone emits a tone or vibrates and a message appears asking if you want to accept the picture.

Pictures you receive are saved to your phone's memory. They are accessible through **My Pictures**.

When you see a message asking if you want to accept the picture, press  under **Yes** to accept or  under **No** to decline.

To stop the transmission before it is finished, press  under **Cancel**.

## clear a picture from the display


If you want to remove a picture from your phone's display while still on a call, press  > **Clear Screen**.

The picture will not appear on the display again the next time you receive a call from the person who sent it. This does not delete the picture from your phone's **My Pictures**.





## turn PTT picture on and off

You can turn your phone's ability to send and receive pictures On and Off.

You cannot turn your phone's ability to send and receive My Info and contact information on and off.

**Find it:**  > **Settings** > **2-Way Radio** > **PTT Picture** > **On**.



## send My Info

- 1 While in a Private Call press  > **Send via PTT** and push the PTT button to send.  
or
- 2 From the home screen press  > **My Info** >  > **Send via PTT**.
- 3 Enter the Private ID of the person you want to send your info to or press  under **Browse**.
- 4 Select a contact number from your **Recent Calls**, **Contacts** or **Memo**.
- 5 Push the PTT button to send your information.

## set my info sending option





You can control what portion of the information in **My Info** is sent and whether it is sent automatically in every call or only when you choose to send it.

**Find it:**  > **My Info** >  > **Send via PTT Setup > Info To Send.**

The information your phone sends always includes **My Name** and **Private**. You may also send **Line 1**, **Line 2**, **Carrier IP**, and **Circuit Data**, depending on your sending options.

## automatic sending



To control whether you send your information automatically:

**Find it:**  > **My Info** >  > **Send via PTT Setup > Auto Send.**


- 1 Select **On** or **Off**.
- 2 When you make a call in which your information is sent automatically, the

name you entered in the **My Name** field of **My Info** appears on the display of the recipient's phone, even if your name and Private ID are not stored in the recipient's **Contacts**.



## send Contact information

- 1 While in a Private Call press  > **Send Contact**.
- 2 Press  under **Browse**.
- 3 Select a contact number from the **Recent Calls**, **Contacts** or **Memo**.
- 4 Push the PTT button to send.

## one touch PTT

**Find it:**  > **Settings** > **2-Way Radio** > **One Touch PTT**

*One Touch PTT* sets your phone to do any of the following each time you push the PTT button:

<b>option</b>
<b>Off:</b> Nothing happens if you push the PTT button when the phone is in idle mode.
<b>Last Call:</b> Call the most recent Private ID, or Group on the recent calls list.
<b>Assigned Number:</b> Call a Private ID you assign. Enter the number using your keypad, or press  under <b>Search</b> . Select <b>Contacts, Recent Calls</b> or <b>Memo</b> .
<b>Note:</b> If you are entering a Talkgroup number, press  before the number.


## Mike's wireless web services


Your i570 handset is equipped with a microbrowser that can be used to access Mike's Wireless Web Services and other up-to-the-minute information. You can view specially designed text versions of popular Internet sites that provide news, sports, weather, entertainment, stock quote sites, and other useful information.


### access the microbrowser

The first time you use the microbrowser, you will be required to go through a security setup process that takes approximately one to three minutes. Please follow the on-screen prompts to complete the security setup process. This setup process will only occur the first time you use the service.

**Find it:**  > **Browser**


- 1 Once connected, the Homepage (or the last page visited) will be displayed. To access the Home menu page from any other menu in the microbrowser, press .



To view additional text while visiting a site, use the navigation key  to scroll to read it.

- 2 At any point in the session, press and hold  to close the microbrowser.



## navigate the microbrowser

When you use the microbrowser, some keys on your handset operate differently than during a normal phone call. These keys are explained below:

	<b>Home key</b> - press to return to the default Home page (the page first seen when you launch the browser).
--	---

	<b>Asterisk/Back key</b> - press to return to the previous page viewed before the current page.
	<b>0/+ Next key</b> - press after using the back key to return to the original page viewed.


## access the browser menu

- 1 Press and hold  to access the browser menu.
- 2 Scroll to select the desired option.
- 3 Press  under **Ok** to initiate the option.

<b>option</b>
<b>Exit Browser</b> - closes the browser and returns you to the idle screen. Use this option when you want to return to the page currently viewed at a later time, without navigating through the entire menu structure again.

option
<b>Reload</b> - reloads the current Wireless Web page viewed, refreshing the information with the most current from the information provider.
<b>Home</b> - returns you to your default Home page, the first page you see when launching the microbrowser.
<b>Bookmarks</b> - allows you to access bookmarks you have created using the Bookmark option.
<b>Mark Site</b> - identifies sites you would like to visit easily and quickly from your microbrowser.
<b>About Phone.com</b> - contains information about the version of the Phone.com browser loaded on your handset.
<b>Advanced Options</b> - helps troubleshoot any service issues you may have with your browser.


## end the microbrowser session

At any point in the session, press and hold  to close the microbrowser.

## surveillance profile

When the unit is set to *Surveillance* mode, it DOES NOT turn on its backlight, make sounds or vibrate. This setting is designed for public safety, the unit will only ring through an earbud or headset and will only show an incoming call message on the screen.

**Find it:**  > Profiles > Surveillance.

- 1 Insert the earpiece or headset when prompted to do so and press .

**Note:** Surveillance profile works better with a Motorola Original™ Surveillance Earpiece for concealed hands-free

operation and high audio quality, sold separately.


- 2** The phone is now operating in surveillance mode.

# basics

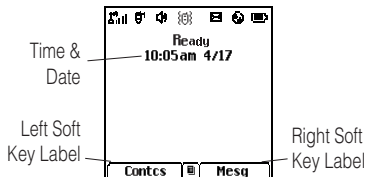
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See page 1 for a basic phone diagram.

## display

The *home screen* shows when you turn on the phone. To dial a number from the home screen, press number keys and .

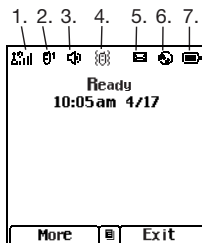
**Note:** Your home screen may look different.






*Soft key labels* show the current soft key functions. For soft key locations, see page 1.

## status indicators

Status indicators are shown at the top of the home screen:



- 1 Signal Strength Indicator:** Vertical bars show the strength of the network connection. You can't make or receive calls when  or  shows.


- 2 **Active Phone Line:** 1 indicates phone line 1 is ready to make calls; 2 indicates phone line 2 is ready to make calls.
- 3 **Speaker Off:** Sounds associated with Private calls and group calls are set to come through the earpiece rather than through the speaker.
- 4 **Ringer Off:** Your phone is set to not ring.
- 5 **Message Indicator:** Shows when you receive a text message. 
- 6 **Packet Data:** Your handset is ready to transfer packet data or is transferring packet data.
- 7 **Battery Charge Indicator:** A fuller battery indicates a greater charge. Recharge the battery when your phone shows **Low Battery**.

## text entry

Some features let you enter text.


Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using SMS Text Messaging).

### change the character input mode

- 1 When you see a screen where you can enter text, press  to change the character input mode.

## 2 Select one of the following options:

entry modes	
<b>Alpha</b>	Press a key several times for different characters.
<b>Word</b>	Enter words using a predictive text entering system that lets you enter a word with fewer key presses.
<b>Symbols</b>	Enter symbols.
<b>Numeric</b>	Enter numbers by pressing the numbers on the keypad.
<b>Languages</b>	Select the language in which you want to write the message.







**Tip:** When entering text, press  to change letter capitalization (**Abc** > **ABC** > **abc**).

## word mode


Word English Text Input lets you enter text into your phone by pressing keys just once per letter.

Word English Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word in the language you are using to type the message. (The word may change as you type.)

### enter a word using Word Character Input

- 1 Select the **Word** character input mode.
- 2 Press the corresponding keys once per letter to enter a word (for example, to enter the word **Bill**, press    ). (If you make a mistake, press  to erase a single character. Press and hold  to delete an entire entry.)

- 3** To accept a word and insert a space, press **#**.

To accept a word completion (such as Billion when you entered Bill), press  right.

## alpha mode

To enter characters by tapping the keypad:

- 1** Select the **Alpha** mode.
- 2** Press the corresponding keys repeatedly until the desired letter appears. (For example, to enter the word **Bill**, press **2** twice, **4** three times, **5** three times, and **5** three times again. If you make a mistake, press **Delete** to erase a single character. Press and hold **Delete** to erase an entire word.)

By default, the first letter of an entry is capitalized and the following letters are lower cased. After a character is entered, the cursor



automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

characters	
<b>1</b>	. ? ! , @ & ; : " - ( ) ' ` ~   % £ ¥
<b>2</b>	A B C 2 Á Â Ã Ä Å Ç
<b>3</b>	D E F 3 É Ê Ë
<b>4</b>	G H I 4 Í Î
<b>5</b>	J K L 5
<b>6</b>	M N O 6 Ó Ô Õ Ö Ò
<b>7</b>	P Q R S 7 ß
<b>8</b>	T U V 8 Ú Û Ü Û
<b>9</b>	W X Y Z 9
<b>0</b>	+ - 0 * / \ [ ] = > < # §
<b>#</b>	Space
<b>*</b>	Back

## navigation key


Press the *navigation key*

 up, down, left, or right to scroll to items in the display. When you scroll to something, press .



## handsfree speaker

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

During a call (with the flip open), press  under **Speaker** to turn the handsfree speaker On.

The handsfree speaker stays on until you press  under **Speaker** or close the flip.

**Note:** The handsfree speaker won't work when your phone is connected to a handsfree car kit or headset.

## airplane mode

**Note:** Consult airline staff about the use of *Airplane Mode* during flight. Turn off your phone whenever instructed to do so by airline staff.

*Airplane mode* turns off your phone's calling features in situations where wireless phone use is prohibited. You can use the phone's other non-calling features when Airplane Mode is activated.

**Find it:**  > **Settings** > **Advanced** > **Airplane Mode** > **On**.

# features for the hearing impaired

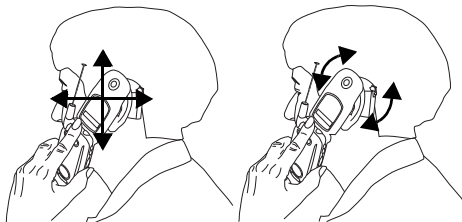
## using your phone with a hearing aid

For best results use the following optimization procedures and handset setting. They generally apply as well for users with cochlear implants:

### optimize your handset position and orientation

While in a phone call slide your phone up and down, then left and right until best microphone coupling is obtained. You also

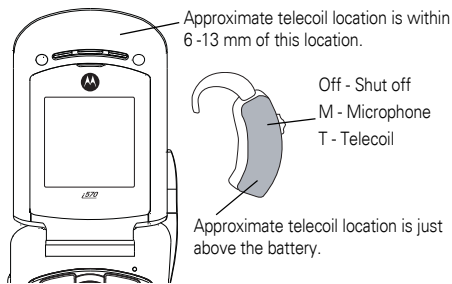
may need to adjust your hearing aid (HA) volume setting.



If your HA has a telecoil, activate its switch, then also rotate the handset as illustrated to align the telecoils.

**Note:** Some automatically switched hearing aids may need an auxiliary switching magnet.


If you are unsure whether your HA is telecoil equipped or needs an auxiliary magnet, please refer to your HA user guide or contact a hearing aid professional or supplier.



## optimize your handset antenna position

Your phone's rating for Hearing Aid compatibility is determined with the antenna extended if it has an extendable antenna. However, acceptable use might occur with the antenna retracted. Test your handset in both antenna positions when the handset is in the optimum orientation.

## choose your hearing aid setting

**Find it:**  > Settings > Phone Calls > Hearing Aid.

- 1 Set this option to **Microphone**. Microphone coupling is now optimized.  
or
- 2 Set this option to **Telecoil**. Handset meets US federal requirements for telecoil coupling sound.  
or
- 3 Set this option to **Off** (factory default). This is the setting for non Hearing Aid users.

# calls

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To make and answer calls, see page 16.

## turn off a call alert

You can press the volume keys to turn off a call alert before answering the call.

## recent calls


The recent calls list contains information associated with calls you have made and received and call alerts you have received.

When you send or receive Private calls, the recent call list contains the following PTV items with those calls:

- Contact information received
- My Info received

- Pictures sent or received.

The recent calls list displays up to 20 of the most recent calls and call alerts.




- 1 Press  > **Recent Calls**.
- 2 Scroll through the list.

## store an item to contacts from recent calls


Phone calls, Private calls, My Info, or Contacts entries received from other phones can be stored to the **Contacts** list from the **Recent Calls** list.

**Find it:**  > **Recent Calls**.

- 1 Scroll to or select the item you want to store.

- 2 Press  under **Save** to store the information as a new entry in the Contacts list.  
or
- 3 If **Store** is not one of your options, press  > **Update Contacts**. And select the contact you want to update.
- 4 Press  under **Save** to save your changes.

## redial

To redial your last outgoing call, press  twice.





## caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If



you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

- 1 Press   .
- 2 Enter the number you want to call.
- 3 Press .

To permanently block your number, call your TELUS Client Care.

## call forward

Call forwarding sends calls to the phone numbers you specify. You can forward all calls to one number or forward missed calls to different numbers depending on the reason you missed the call. You can forward phone lines 1 and 2 independently.

**Find it:**  > **Call Forward**.




- 1 To forward all calls select **All Calls** and select **To:** to enter the phone number you want all your calls forwarded to.  
or
- 2 You can specify a forwarding number for each type of missed call by selecting **Detailed** and choosing the following options:  
**If Busy:** When your handset is on a call or transferring data.  
**If No Answer:** When you do not answer on the first 4 rings.  
**If Unreachable:** When your handset is out of coverage or powered off.

**Note:** Your handset comes pre-programmed to detailed forward to Mike's Voice Mail. If you change your detailed call forwarding, remember to reset the forwarding back to your access number or your phone number.


## voice names

You can place calls by speaking commands to your phone if you have previously assigned a voice name to your contacts.

### assign voice names to contacts

- 1 Press  under **Contcs** and select **[New Contact]**.
- 2 Assign a name, phone number and select **[Options]**.
- 3 Select **Voice Name** and follow the prompt to record the voice name.
- 4 Press  under **Back** and  under **Save**.

### place a call using voice name

With the flip closed or open, press the speaker key  until you are prompted to say the voice name.

The handset will automatically place the call.

## emergency calls

Your service provider programs one or more emergency phone numbers that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

**Note:** Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

Emergency phone calls can be made even when your SIM card is blocked or not in your phone.

Dial 911 or your local emergency number to be connected to an emergency response center. If you are on an active call, you must end it before making an emergency call.

When you make an emergency call, your phone's GPS Enabled feature can help emergency service personnel find you, if you are in a location where your phone's GPS antenna has established a clear view of the open sky and your local emergency response center has the equipment to process location information. Because of the limitations of this feature, always provide your best knowledge of your location to the emergency response center when you make an emergency call.

**Note:** Emergency calls cannot be placed while the keypad is locked.

**Note:** If you have not registered on the network, emergency calls cannot be placed while your SIM card is in your phone.

## international calls





If your phone service includes international dialing, press and hold 0 to insert your local

international access code (indicated by +). Then, press the keypad keys to dial the country code and phone number.

## speed dial

Each phone number stored in Contacts is assigned a Speed Dial number, which you can use to call that number.

- 1 From the idle screen, use the keypad to enter the Speed Dial number assigned to the phone number you want to call.
- 2 Press .
- 3 Press .





## turbo dial


The first nine entries in your contacts are set for turbo dial. They can be called by pressing and holding the speed dial number (1 through 9).

## voicemail

### receive a message

When you receive a voice mail message, **New VoiceMail Message** appears on the display.

- To call TELUS voice mail system and listen to the message, press  under **Call**.
- To dismiss the message notification:  
If the flip is closed, press the smart key  on the top.  
If the flip is open, press , and press  under **Back**, or close the flip.

If the caller leaves a message, this icon  appears on the display, reminding you that you have a new message.

## advanced voice mail with fax

Mike's Advanced Voice Mail with Fax allows you to receive faxes directly to your handset and store them along with your voice messages until you are ready to print. Follow the voice mail prompts to print the fax to a fax machine. It ensures privacy, convenience and eliminates the need for a separate fax line.


When you subscribe to Mike's Advanced Voice Mail with Fax, you will receive a fax number from your point of feature activation. If you have not received a fax number, please contact the nearest TELUS dealer or call TELUS client care.





Please see [www.telusmobility.com](http://www.telusmobility.com) for more details of TELUS Voice Messaging services.

## fax mail Indicator

Your i570 handset is equipped with a Fax Mail indicator to notify you when you have received a fax through Mike's Advanced Voice Mail with Fax.


**Shortcut:** From the home screen press  under **Msgs > Fax Mail**.

When you receive a new fax, New FaxMail Message appears on the display.

Your handset will alert you audibly until you press  under **Call** or  under **Exit**.

## net alerts

When you receive a **Net Alert**, a notification appears on the display.

If you dismiss the notification, this icon  appears on the display, reminding you that you have a new message.

# Mike's Talk Around™

*Mike's Talk Around* allows direct two-way handset-to-handset communications between two or more handsets equipped for Mike's Talk Around. You can make and receive Mike's Talk Around calls even when network service is not available. You can talk to anyone on your code and channel within your range.

**Note:** Range will vary based on terrain, man-made structures and atmospheric conditions.

Mike's Talk Around allows you to use code or private mode operation, use up to 10 channels and communicate with standalone Mike's Talk Around radios.

**Note:** Mike's Talk Around is not compatible with older Family Radio Services products.

The following features and main menu items will not be available while in Talk Around mode:

- On-network phone calls
- On-network Private calls
- Data transmission
- Incoming message notification
- Musical ring tones
- Call forwarding
- Messages
- Call Timers
- Call alerts
- Voice records


## set your phone to Mike's Talk Around

**Find it:**  > Talk Around > Go To TA.

After a few seconds, the **Talk Around** idle screen appears. The channel you are set to appears on the first line of the display, the code you

are set to appears on the second line of the display and **TA Ready** appears just above the softkeys.

**Note:** When switching from the network to **Talk Around**, the last channel and code that were set appear on the **Talk Around** idle screen.

While in **Talk Around**, this icon  appears on the display, indicating that there is no network signal and **Talk Around** is active.

Phones used in Talk Around mode should be a minimum of 6 feet apart to maximize performance and improve transmission range.

## exit Talk Around

**Find it:**  > TA Options > Exit TA.

The following message displays: **Switching to Network Please Wait** displays. After a few seconds, the network idle screen appears.

## channels and codes

Your phone has 10 channels and 15 codes.




**Channels** are divided into sets of frequencies that allow you to make and receive Talk Around calls. Other parties may also be talking on the same channel.

**Codes** help minimize interference from unwanted messages and other disturbances when you are on the same channel as others.



To have a conversation, all parties must be on the same channel and code. For private Talk Around calls, the person you are calling must be in Talk Around and set to the same channel to receive your call.

**Note:** When making a code call, all parties that are on your code and channel can hear your conversation.

## set a channel

- 1 From the Talk Around idle screen, press  under **Edit**.
- 2 Scroll to **Channel** and press  under **Edit**.
- 3 Select a channel number from 1 to 10.
- 4 When you are finished, press  under **Back** to return to the Talk Around idle screen.

## set a code

- 1 From the Talk Around idle screen, press  under **Edit**.
- 2 Scroll to **Code** and press  under **Edit**.

- 3 Select a code number from 1 to 15 or one of the following options:

### option

#### Receive All:

Sets your phone to receive Talk Around transmissions from any phone that is set to the same channel, regardless of the code (1-15). When you receive transmissions with the code set to **Receive All**, the display changes from **Receive All** to the code on which the transmission was received.

**Tip:** You can reply to an incoming call within 6 seconds after hearing the short ending beep by pressing the PTT button.


**Note:** You cannot initiate a code call when the code is set to **Receive All**. If you push the PTT button with the code set to **Receive All**, you will receive an error message.

## option

### Pvt Only

Allows you to have a private conversation with another person using Talk Around. When on a private Talk Around call, no other parties can hear your conversation. In order to make a private Talk Around Call, you must use the valid 10-digit Personal Telephone Number (PTN) of the person you are calling. The person you are calling must be in Talk Around and set to the same channel to receive your call.

**Note:** An error message will occur if you don't use a valid PTN, or the person that you are trying to reach is not in Talk Around, or is set to a different channel or out of range.

- 4 When you are finished, press  under **Back** to return to the Talk Around idle screen.

## make and receive code calls in Talk Around


To make a code call in Talk Around:

- 1 Push and hold the PTT button. **TA Transmit** appears on the first line of display. Begin speaking after your phone emits the Talk Around tone.
- 2 Release the PTT button to listen.


**Note:** The tone emitted from your phone when using Talk Around is 4 beeps and sounds different from the standard tone heard with on-network Private and group calls.

You could receive an error message if there are no parties on your channel or code, or if you are out of range.

When you receive a code call using Talk Around, **TA Receive** appears on the first line of the display.

**Note:** An incoming Talk Around call can be terminated at any time by pressing .

## make a private Talk Around call

- 1 Enter the 10-digit PTN of the person you want to call on your channel, or press  under **Contacts** and select a contact, or scroll to a number in the recent calls list.
- 2 Push and hold the PTT button. Begin speaking after your phone emits the Talk Around tone.
- 3 Release the PTT button to listen.

The number or name of the person you are calling will appear in the first line of the display.

## receive a private Talk Around call

- 1 The number or name of the person who initiated the call will appear in the first line of the display.
- 2 You can reply within 6 seconds simply by pushing the PTT button.

## end a private Talk Around call

A private Talk Around call will end if there is no communication for 6 seconds.

**Note:** A private Talk Around call may be interrupted during the 6 second idle time by another code call or private call.

## make emergency calls while in Talk Around mode

If you attempt to make an Emergency 911 call while in Talk Around mode, your phone will

automatically exit Talk Around mode and attempt to find a network signal.

**Note:** If you are out of network coverage your phone will not be able to make an emergency 911 cellular call until you go back into the network coverage area.

You must wait until the phone reconnects to the network before attempting to make an emergency 911 cellular call.

## setup options

Talk Around setup options are available in the TA Options screen in both network and Talk Around modes.

access Setup Options in network

**Find it:**  > Talk Around > Setup.

access Setup Options in Talk Around

**Find it:**  > TA Options > Setup.

The following options become available:

option
<b>Direct Launch</b> Launches your phone directly into Talk Around when you select Talk Around from the Main Menu. If <b>Direct Launch</b> is set to <b>On</b> , you will not see <b>TA Options</b> when you select <b>Talk Around</b> from the main menu. In order to have access to your setup options, <b>Direct Launch</b> must be set to <b>Off</b> . Or you can access setup options while in Talk Around by pressing m and selecting <b>TA Options</b> .
<b>State Tone</b> Notifies you periodically with a tone that you are in <b>Talk Around</b> mode. You can select a time frame during which you want to be notified that you are in <b>Talk Around</b> mode. Select from <b>30 minutes</b> , <b>1</b> , <b>2</b> , <b>3</b> or <b>4 hours</b> .

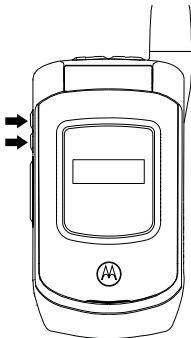
# customize

---

## volume

Press the volume keys to:

- turn off an incoming call alert
- change the earpiece volume during calls
- change the ringer volume from the home screen.



## ring tones


To set the ring tone your phone makes when you receive phone calls, call alerts, message


notifications, pictures sent using Send via PTT or Datebook reminders:

**Find it:**  > Ring Tones

- 1 Make sure **VibeAll** is set to **Off**.
- 2 Scroll through the list of ring tones and select the one you want to assign. **Vibrate** sets your phone to vibrate instead of making a sound; **Silent** sets your phone to neither vibrate nor make a sound.

**Tip:** Highlighting a ring tone lets you hear it.

- 3 Select the features you want to assign the ring tone to.
- 4 When you are finished, press  under **Done**.

**Note:** This icon  appears on the display if you set your phone to neither vibrate nor make a sound for phone calls.


## setting your phone to vibrate

You can set your phone to vibrate instead of making a sound when you receive all phone calls, Private calls, group calls, call alerts, messages notifications, pictures sent using Send via PTT, and Datebook reminders.

**Find it:**  > **Ring Tones** > **VibeAll** > **On**.

To set your phone to vibrate instead of making a sound for some features but not others:


- 1 From the main menu, select **Ring Tones**.
- 2 Make sure **VibeAll** is set to **Off**.
- 3 Select **Vibrate** from the list of ring tones.
- 4 Select the features you want to set to vibrate.

- 5 When you are finished, press  under **Done**.

## wallpaper

Set a photo or picture as a wallpaper (background) image in your phone's home screen or throughout all menu screens.

**Find it:**  > **Display/Info** > **Wallpaper**.

To select a wallpaper image scroll through the list of pictures and press  to select the picture of your choice.

**Note:** You can set the wallpaper to change automatically after a certain period of time by turning on the **Auto Cycle** feature located in the Wallpaper menu.

## datebook

**Find it:**  > **Datebook** >  > **Setup**.

You can view or change these options:

option
<b>Start View:</b> Sets Datebook to start in day view, week view, or month view when you access Datebook.
<b>Daily Begin:</b> Sets the beginning of your day. This is the earliest time of day displayed in week view, if you have a 12-hour day view.
<b>Delete After:</b> Sets the amount of time Datebook waits to delete an event after it occurs.
<b>Time Shift:</b> Lets you shift the times of all Datebook events. This is useful if you are traveling to a different time zone.
<b>Alert Timeout:</b> Sets the amount of time a tone continues to sound when you receive a Datebook reminder.
<b>Clock:</b> Controls whether the time and date appear on the idle screen; sets time and date format; sets year.

## hide or show location information




Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

**Note:** Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

set your Privacy Options



**Find it:**  > GPS > Privacy.

Select **Restricted** to turn your location off.

# other features

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## advanced calling


feature	
<b>call waiting</b>	To accept the second call and put the active call on hold press  under <b>Yes</b> .  To accept the second call and end the active call press  .  Your phone rings with the second call for you to answer.



### feature



#### 3-way call

Make or receive a phone call and press   > **3 Way**. Enter the second phone number, press  and  under **Join**.







**Tip:** For quick ways to enter the number, press  to see the dialing menu.

You cannot make any other calls after you have joined a 3-way call, even if one party disconnects.









feature	
<b>flip activation</b>	To make your handset to answer and end calls by opening and closing the flip press  > <b>Settings</b> > <b>Phone Calls</b> > <b>Flip Activation</b> .  Select <b>Flip To Ans</b> > <b>On</b> and <b>Flip to End</b> > <b>On</b> .
<b>any key answer</b>	To answer phone calls by pressing any key on the keypad press  > <b>Settings</b> > <b>Phone Calls</b> > <b>Any Key Ans</b> > <b>On</b> .

## contacts

feature	
<b>edit/delete contact entry</b>	Press  under <b>Contacts</b> . Select a contact and press  under <b>Edit</b> . Change the desired content and press  under <b>Done</b> .
<b>set ringer ID</b>	Press  under <b>Contacts</b> . Select a contact and press  under <b>Edit</b> > <b>Ringer</b> .  Select desired ringer and press  under <b>Done</b> .



# datebook



feature	
<b>create datebook events</b>	To create a new Datebook event press  > <b>Datebook</b> > <b>[New Event]</b> .
<b>see datebook event</b>	To see a calendar event press  > <b>Datebook</b> . Press  left or right to see the day and  up or down to see the events.
<b>event reminder</b>	When an event reminder occurs press  under <b>View</b> . Press  under <b>Back</b> to close the reminder.

# GPS

**Note:** To improve GPS performance:



- Stay in the open,
- Extend your phone's antenna
- Move away from other electrical or electronic devices
- Remain stationary.
- Avoid touching the antenna with your fingers.


feature	
<b>view approximate location</b>	To see your approximate location press  > <b>GPS</b> > <b>Position</b> . Scroll to view the entire screen.  To recalculate position press  under <b>Rfrsh</b> . This may take several minutes.

feature	
<b>set GPS privacy options</b>	<p>To set the level of privacy for your GPS system press  &gt; <b>GPS</b> &gt; <b>Privacy</b>.</p> <p>If your GPS PIN security feature is enabled, enter your GPS PIN and select the privacy option you want.</p>
<b>change GPS PIN</b>	<p><b>Note:</b> When you receive your phone, your GPS PIN is 0000.</p> <p>To change your GPS PIN press  &gt; <b>Settings</b> &gt; <b>Security</b> &gt; <b>Change Passwords</b> &gt; <b>GPS PIN</b>. Enter the current GPS PIN and enter the new 4- to 8-digit GPS PIN. Re-enter the new 4- to 8-digit GPS PIN to confirm.</p>

## handsfree

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.





feature	
<b>speaker-phone</b>	<p>To activate the speakerphone while driving press and hold the speakerphone key  or press  under <b>Speaker</b>.</p>

feature	
<b>auto answer</b>	To automatically answer calls when connected to a car kit or headset press  > <b>Phone Calls</b> > <b>Auto Ans.</b> Select the amount of rings before answering.





## pc applications

feature	
<b>other PC applications</b>	For a list of complete PC applications visit <a href="http://www.motorola.com/iden">www.motorola.com/iden</a>







## personalize

feature	
<b>language</b>	Set menu language: Press  > <b>Display/Info</b> > <b>Language</b>
<b>backlight time length</b>	Select how long the display screen and keypad are backlit: Press  > <b>Display/Info</b> > <b>Backlight</b>
<b>menu style</b>	Show the main menu as graphic icons or a text-based list: Press  > <b>Display/Info</b> > <b>Menu View</b>
<b>clock display</b>	Press  > <b>Display/Info</b> > <b>Clock</b> > <b>On</b>

## TTY

feature	
<b>turn On TTY feature</b>	From the home screen press  > <b>Settings</b> > <b>Phone Calls</b> > <b>TTY</b> > <b>Use TTY</b> > <b>On</b> .
<b>choose TTY mode</b>	From the home screen press  > <b>Settings</b> > <b>Phone Calls</b> > <b>TTY</b> > <b>Type</b> .  Select from <b>TTY</b> , <b>VCO</b> or <b>HCO</b> .
<b>change the TTY baud rate</b>	From the home screen press  > <b>Settings</b> > <b>Phone Calls</b> > <b>TTY</b> > <b>Baud</b> .  Select <b>45.45</b> or <b>50.00</b>
<b>change TTY mode during a call</b>	While in the TTY call, press  > <b>In Call Setup</b> > <b>TTY</b> > <b>Type</b> .  Select from <b>TTY</b> , <b>VCO</b> or <b>HCO</b> .

## security

feature	
<b>phone lock</b>	To lock the phone press  > <b>Settings</b> > <b>Security</b> > <b>Phone Lock</b> > <b>Lock Now</b> or <b>Auto Lock</b> .
<b>keypad lock</b>	To lock the keypad press  > <b>Settings</b> > <b>Security</b> > <b>Keypad Lock</b> > <b>Lock Now</b> or <b>Auto Lock</b> .  <b>Shortcut:</b> To lock the keypad press  > 
<b>enable SIM PIN</b>	To enable SIM PIN, press  > <b>Settings</b> > <b>Security</b> > <b>SIM PIN</b> > <b>On</b> .
<b>change SIM PIN</b>	To change the SIM PIN, press  > <b>Settings</b> > <b>Security</b> > <b>Change Passwords</b> > <b>SIM PIN</b> .

**Note:** You can make emergency calls on a locked phone (see page 43). A locked phone

still rings or vibrates for incoming calls or messages, but you need to unlock it to answer.



***MOTOROLA***

## Important Safety and Legal Information

# Safety and General Information

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**This section contains important information on the safe and efficient operation of your phone. Read this information before using your integrated multi-service portable radio.\***

## Exposure to Radio Frequency (RF) Energy

Your phone contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## Portable Radio Product Operation and EME Exposure

Your Motorola radio product is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy (EME):

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J.
- American National Standards Institute (ANSI) / Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1992.
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-2005 Edition.\*
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998.
- Ministry of Health (Canada). Safety Code 6. Limits of Human Exposure to Radio frequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999.
- Australian Communications Authority Radio communications (Electromagnetic Radiation - Human Exposure) Standard 2003.
- ANATEL, Brazil Regulatory Authority, Resolution 303 (July 2, 2002) "Regulation of the limitation of exposure to

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\* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006

electrical, magnetic, and electromagnetic fields in the radio frequency range between 9 kHz and 300 GHz." "Attachment to Resolution 303 from July 2, 2002."

## Operational Precautions

To assure optimal radio product performance and to be sure that human exposure to RF does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

### Phone Operation

When placing or receiving a phone call, hold your radio product as you would a wireline telephone. **Speak directly into the microphone.**

### Two-way radio operation

Your radio product has been designed and tested to comply with national and international standards and guidelines regarding human exposure to RF electromagnetic energy, when operated in the two-way mode (at the face, or at the abdomen when using an audio accessory) at usage factors of up to 50% talk/50% listen.

Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), push the PTT button. To receive calls, release the PTT button. Transmitting 50% of the time or less, is important because this radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).

When using your radio product as a traditional two-way radio, **hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips.**



If you wear a radio product on your body when transmitting, always place the radio product in a Motorola approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola and are not using the radio product in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, or if you hang your device from a lanyard around your neck, keep the device at least 2.5 centimeters (1 inch) from your body when transmitting.

## Approved Accessories

For a list of approved Motorola accessories call 1-800-453-0920, or visit our website at [www.motorola.com/iden](http://www.motorola.com/iden).

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances your handset may cause interference with other devices.

## Follow Instructions to Avoid Interference Problems

Turn OFF your radio product where posted notices instruct you to do so.

In an aircraft, turn off your radio product whenever instructed to do so by airline staff. If your radio product offers an airplane mode or similar feature, consult airline staff about using it in flight.

## Implantable Medical Devices

If you have an implantable medical devices, such as a pacemaker or defibrillator, consult your physician before using this radio product.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the phone more than 20 centimeters (8 inches) from the implantable medical device when the phone is turned ON.
- DO NOT carry the phone in a breast pocket;
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the phone immediately if you have any reason to suspect that the interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using

your wireless phone with your implantable medical device, consult your health care provider.

## Hearing Aids

Some phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

## Other Medical Devices and Health Care Facilities

If you use any other personal medical devices, consult your physician or the manufacturer or your device to determine if it is adequately shielded from RF energy. Turn off your radio product when instructed to do so in hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

## Driving Precautions

Check the laws and regulations on the use of radio products in the area where you drive. Always obey them.

When using your radio product while driving, please:

- Give full attention to driving and to the road. Using a phone may be distracting. Discontinue a call if you can't concentrate on driving.
- Use hands free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

- Do not place a handset in the airbag deployment area.

Responsible driving practices can be found in the “Smart Practices While Driving” section at the end of this guide and/or at the Motorola Web site: [www.motorola.com/callsmart](http://www.motorola.com/callsmart).

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

## Operational Warnings

Obey all posted signs when using phones in public areas.

### Potentially Explosive Atmospheres






Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust or metal powders.


When you are in such area, turn off your handset, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as “Intrinsically Safe” (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

## Batteries and Chargers

**Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the “Battery Use and Battery Safety” section in this user’s guide.**

Your battery, charger, or portable radio may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or phone in a fire.
	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or phone in the trash.
	Your phone contains an internal lithium ion battery.

Symbol	Definition
	Do not let your battery, charger, or phone get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

## Choking Hazards

Your portable radio or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your device and its accessories away from small children.

## Glass Parts

Some parts of your phone may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your phone until the glass is replaced by a qualified service center.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your phone.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

## Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

## Service & Repairs

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If you have questions or need assistance, we're here to help. Go to [www.motorola.com/iden](http://www.motorola.com/iden), where you can select from a number of customer care options. You can also contact the

Motorola Customer Support Center at 1-800-453-0920 (United States), 1-877-483-2840 (TTY/TDD United States for hearing impaired).

## Export Law Assurances

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This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

# Specific Absorption Rate Data

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ALL MODELS WITH FCC ID AZ489FT5844 MEET THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.<sup>1</sup> Tests for SAR are conducted using standard operating positions reviewed by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In

general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is 1.05 W/kg and when tested on the body, as described in this user guide, is 1.15 W/kg during packet data transmission. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.ctia.org> or the Canadian Wireless Telecommunications Association (CWTA) Web site: <http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

# Motorola Limited Warranty for the United States and Canada

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## What Does this Warranty Cover?

**Note: FOR IDEN SUBSCRIBER PRODUCTS, ACCESSORIES AND SOFTWARE PURCHASED IN THE UNITED STATES OR CANADA**

### What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its Motorola iDEN Digital Mobile and Portable Handsets ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-Roms or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. **This limited warranty is a consumer's exclusive remedy, and applies as follows to new Products, Accessories and Software purchased by**

**consumers in the United States or Canada, which are accompanied by this written warranty:**

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Products as defined above.</b>	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product.
<b>Accessories as defined above.</b>	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product.
<b>Products or Accessories that are Repaired or Replaced.</b>	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

Products Covered	Length of Coverage
<b>Software</b> as defined above. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	<b>Ninety (90) days from the date of purchase.</b>

### What is not covered? (Exclusions)

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Ornamental Decorations.** Ornamental decorations such as emblems, graphics, rhinestones, jewels, gemstones and their settings, and other decorative elements, are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for

commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, including without limitation, software changes, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, antennas, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products, Accessories or Software is excluded from coverage.

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be

uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

**Who is covered?** This warranty extends only to the first consumer purchaser, and is not transferable.

**What will Motorola Do?** Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

**How to Obtain Warranty Service or Other Information?** To obtain service or information, please call:

Motorola iDEN Customer Services 1-800-453-0920 or  
954-723-4910

TTY-877-483-2840

Or visit us online at <http://www.motorola.com/iden/support>

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a

copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

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# Hearing Aid Compatibility

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A number of Motorola phones have been tested for hearing aid compatibility. When some wireless phones are used with certain hearing aids, users may detect a noise which can interfere with the effectiveness of the hearing aid.

Some hearing aids are more “immune” than others to this interference noise, and phones can also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both mobile phone and hearing aids to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing aid users find phones that may be compatible with their hearing aid. Not all phones have been rated for compatibility with hearing aids. Phones that have been rated have a label with the rating(s) located on the box, and at [www.motorola.com/accessibility](http://www.motorola.com/accessibility).

These ratings are not guarantees of compatibility. Results will vary depending on the user's hearing aid and individual type and degree of hearing loss. If a hearing aid is particularly vulnerable to interference, even a phone with a higher rating may still cause unacceptable noise levels in the hearing aid. Trying out the phone with your hearing aid is the best way to evaluate it for your personal needs.

**“M” Rating:** Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing aids than unrated phones. (M4 is the “better” or higher of the two ratings.) On those models with an extendable antenna, this rating is determined only with the antenna extended.

**“T” Rating:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing aid's telecoil (“T Switch” or “Telephone Switch”) than unrated phones. (T4 is the “better” or higher of the two ratings.) On those models with a telecoil mode setting, this rating is determined only with the phone so set. For setting instructions, see “Features for the Hearing Impaired” in the section entitled “Advanced Calling Features”. Note that not all hearing aids have telecoils in them.

Hearing aids may also be measured for immunity to interference from wireless phones and may have ratings similar to wireless phones. Ask your hearing health care professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine the estimated usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.

- Any combined rating equal to four is considered usable.

Thus, if you use an M3 phone with a M3 hearing aid you will have a combined rating of six for "excellent use." This methodology applies equally for T ratings.

More information about hearing aid compatibility may be found at: [www.motorola.com/accessibility](http://www.motorola.com/accessibility), [www.fcc.gov](http://www.fcc.gov), [www.fda.gov](http://www.fda.gov), and [www.hearingloss.org/learn/cellphonetech.asp](http://www.hearingloss.org/learn/cellphonetech.asp)

# Information From the World Health Organization

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Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF

exposure by limiting the length of calls or by using hands-free devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/peh-emf>

## Product Registration

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Online Product Registration:

<http://direct.motorola.com/hellomoto/Motosupport/source/registration.asp>

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

## Wireless: The New Recyclable

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Your wireless phone can be recycled. Recycling your phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life devices.

As a phone user, you have an important role in ensuring that this device is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at:

<http://recycling.motorola.young-america.com/index.html>

## California Perchlorate Label

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Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

"Perchlorate Material - special handling may apply. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate)."

There is no special handling required by consumer.

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# Privacy and Data Security

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Motorola understands that privacy and data security are important to everyone. Because some features of your phone may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access:** Keep your phone with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date:** If Motorola or a software/application vendor releases a patch or software fix for your phone which updates the device's security, install it as soon as possible.
- **Erase before recycling:** Delete personal information or data from your phone prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, please contact TELUS Customer Care.

- **Understanding AGPS:** In order to comply with emergency caller location requirements of the FCC, certain Motorola phones incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location, for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how use of your phone may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

# Smart Practices While Driving

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## Drive Safe, Call Smart <sup>SM</sup>

**Check the laws and regulations on the use of phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) for more information.**

Your phone lets you communicate by voice and data, almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your phone while driving, remember the following tips:

- **Get to know your Motorola phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a hands-free device.** If possible, add an additional layer of convenience to your phone with one of the many Motorola Original hands-free accessories available today.
- **Position your phone within easy reach.** Be able to access your phone without removing your eyes from the



road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.

- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility, driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your phone to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.\*\*

- **Use your phone to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.\*\*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.\*

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\* Wherever wireless phone service is available.

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