



MOTOKRZR™ K1m

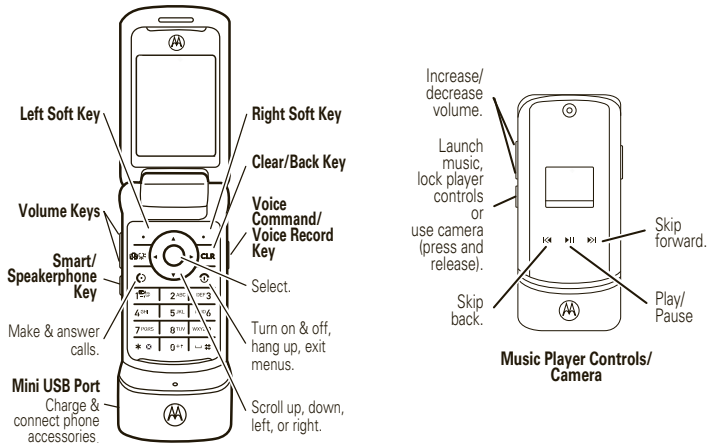
**User's Guide**



# HELLOMOTO

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Introducing your new MOTOKRZR™ K1m CDMA wireless phone. Here's a quick anatomy lesson.




For more information on the MOTOKRZR™ K1m CDMA wireless phone, please visit:

[www.motorola.ca/K1mKoodosupport](http://www.motorola.ca/K1mKoodosupport)

## Home Screen





**2** Press the center key  to open the **Main Menu**.

**1** Press and hold the **Power Key**  for a few seconds or until the display lights up to turn on your phone.

## Main Menu



**3** Press the navigation key  **up, down, left, or right** to highlight a menu option.

**4** Press the center key  to select.

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1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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# menu map

## main menu



### Contacts



### Call History

- Received Calls
- Dialed Calls
- Notepad
- Call Times\*
- Data Times\*
- Data Volumes\*



### Messaging

- Voicemail
- Create Message
- Message Inbox
- Drafts
- Outbox
- Canned Messages
- Browser Alerts



### Media Gallery

- Camera
- Pictures
- Sounds
- Videos
- Video Camera
- MP3 Player



### Extras

- Ringtones
- Wallpaper
- Web



### Settings

- (see next page)



### Utilities

- Calculator
- Scheduler
- Voice Memos
- Alarm Clock
- Airplane Mode



### Video Camera



### Phone Info

- My Tel. Number
- Active Line
- Battery Meter
- Storage Devices
- Other Information

\* Optional feature

This is the standard main menu layout.

**Your phone's menu may be different.**

## settings menu



### Ring Styles

- Style
- Style Detail



### Personalize

- Home Screen
- Main Menu
- Skin
- Greeting
- Wallpaper
- Screen Saver
- Sound Settings



### In-Call Setup

- In-Call Timer
- Answer Options
- Msg Alert



### Security

- Phone Lock
- Lock Application
- Restrict Calls
- New Passwords



### Initial Setup

- SpeakerPhone
- Auto Redial
- Display Timeout
- Backlight
- TTY Setup
- Scroll
- Language
- Battery Save
- Brightness
- DTMF
- Hyphenation
- Master Reset
- Master Clear



### Network

- Current Network
- Set Mode
- Service Tone
- Call Drop Tone



### Car Settings

- Auto Answer
- Auto Handsfree
- Power-off Delay
- Charge Time



### Headset

- Auto Answer
- Voice Dial



### Connection

- Incoming Call
- Bluetooth Link



### Phone Info

- My Tel. Number
- Active Line
- Battery Meter
- Storage Devices
- Other Information

# Use and Care

---

To care for your Motorola phone, please keep it away from:



## liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the phone.



## extreme heat or cold

Avoid temperatures below 0°C/32°F or above 45°C/113°F.



## microwaves

Don't try to dry your phone in a microwave oven.



## dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



## cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



## the ground

Don't drop your phone.

# essentials

---

**CAUTION:** Before using the phone for the first time, read the *Important Safety and Legal Information* included in the gray-edged pages at the back of this guide.






## about this guide

This guide shows how to locate a menu feature as follows:

**Find it:**  >  Call History > Dialed

This means that, from the home screen:

- 1 Press the *center key*  to open the menu.

- 2 Press the *navigation key*  to scroll to  **Call History**, and press the *center key*  to select it.
- 3 Press the *navigation key*  to scroll to **Dialed Calls**, and press the *center key*  to select it.

### symbols



This means a feature is network or subscription dependent and may not be available in all areas. Contact your service provider for more information.



This means a feature requires an optional accessory.

# battery

## Battery Use & Battery Safety

- **Motorola recommends you always use Motorola-branded batteries and chargers.**

The warranty does not cover damage caused by non-Motorola batteries and/or chargers.

**Caution:** Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion, or other hazard.

- Battery usage by children should be supervised.
- **Important:** Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it bears a Motorola “Original Equipment” hologram;
- If there is no hologram, the battery is not a qualified battery;
- If there is a hologram, replace the battery and retry charging it;
- If the message remains, contact a Motorola Authorized Service Center.
- New batteries or batteries stored for a long time may take more time to charge.
- **Charging precautions:** When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging. Always take your mobile device with you when you leave your vehicle

- When storing your battery, keep it in a cool, dry place.
- It is normal over time for battery life to decrease, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.
- **Avoid damage to battery and mobile device.** Do not disassemble, open, crush, bend, deform, puncture, shred, or submerge the battery or mobile device. Avoid dropping the battery or mobile device, especially on a hard surface. If your battery or mobile device has been subjected to such damage, take it to a Motorola Authorized Service Center before using. Do **not** attempt to dry it with an appliance or heat source, such as a hair dryer or microwave oven.

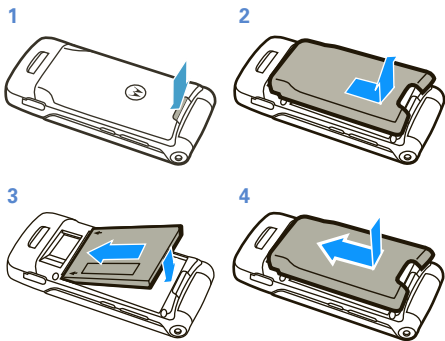
- **Use care when handling a charged battery**—particularly when placing it inside a pocket, purse, or other container with metal objects. Contact with metal objects (such as jewelry, keys, beaded chains) could complete an electrical circuit (short circuit), causing the battery to become very hot, which could cause damage or injury.

Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center for proper battery disposal.



**Warning:** Never dispose of batteries in a fire because they may explode.

## install the battery

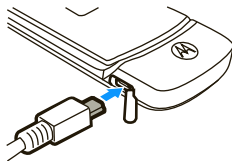


## charge the battery

New batteries are not fully charged. Before you can use your phone, you need to install and charge the battery. Some batteries perform best after several full charge/discharge cycles.

## To charge using the charger:

- 1 Insert the charger into the USB connector on your phone as shown.
- 2 Plug the other end of the charger into the appropriate electrical outlet.
- 3 When your phone displays **Charge Complete**, remove the charger.



**Tip:** Motorola batteries have circuitry that protects the battery from damage from overcharging.

When you charge the battery, the battery level indicator at the upper right of the screen shows charging progress. At least one segment of the indicator must be visible to ensure full phone functionality while charging.


## To charge from your computer:




You can also charge your phone's battery by connecting a cable from your phone's mini-USB port to a high-power USB connector on a computer (not a low-power one, such as the USB connector on your keyboard or bus-powered USB hub). Typically, USB high-power connectors are located directly on your computer.

Both your phone and your computer must be turned on, and you must have correct software drivers installed on your computer. Cables and software drivers are available in Motorola Original™ data kits, sold separately.

## turn it on & off


- 1 Open your phone.
- 2 Press and hold the power key  for three seconds.
- 3 If necessary, enter your four-digit unlock code (the last four digits of your phone number) and press **OK** to unlock the phone.




To turn off your phone, press and hold  for two seconds.


## make a call

Enter a phone number and press  to make a call.

To “hang up,” close the flip or press .

## answer a call

When your phone rings and/or vibrates, just open the flip or press  to answer.

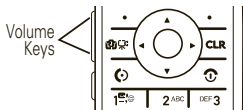
To “hang up,” close the flip or press .

**Note:** If the phone is locked, you’ll need to enter your four-digit unlock code before you answer the call.

## adjust volume

Press the volume keys up or down to:

- increase or decrease earpiece volume during a call



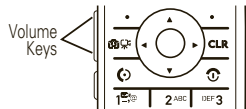
- increase or decrease the ringer volume setting when the home screen is visible (with the flip open)
- turn off an incoming call alert

## change the call alert

### flip open

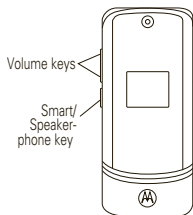
From the home screen, press the down volume key to switch to lower call alert volume, then

vibrate, and finally silent alert. Press the up volume key to cycle back from silent alert to vibrate and then to the lowest alert volume setting.



## flip closed

Press the up or down volume key, then press the smart/speakerphone key to scroll through the alert styles: **Loud**, **Soft**, **Vibrate**, **Vibrate then Ring**, and **Silent**. The alert styles are shown on the phone's external display.




After scrolling to the desired alert style, press the up or down volume key to save the setting and return to the home screen.

## store a phone number

You can store a phone number in **Contacts**:




- 1 Enter a phone number in the home screen.
- 2 Press **Store**.

- 3 Enter a name and other details for the phone number. To select a highlighted item, press the center key .
- 4 Press **Done** to store the number and other entry information.



To edit or delete a **Contacts** entry, see page 74.

## call a stored phone number

**Find it:**  >  **Contacts**

- 1 Scroll to the entry you want to call.  
**Shortcut:** In **Contacts**, press keypad keys to enter the first letters of an entry you want. You can also press  and  to see the entries you use frequently, or entries in other categories.
- 2 Press  to call the entry.

# view your phone number

**Find it:**  >  Settings > Phone Info > My Tel. Number

You can also view your number by pressing  .

**Tip:** Want to see your phone number while you're on a call? Press **Options** > **My Tel. Number**.

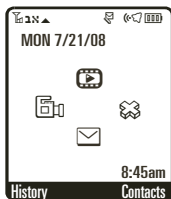
# basics

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See page 1 for a basic phone diagram.

## home screen

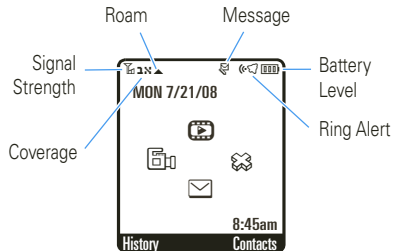
The *home screen* displays when you are **not** on a call or using the menu. You must be in the home screen to make a call.



**Note:** Your home screen may look different than the screen shown here.







*Soft key labels* show the current soft key functions. For soft key locations, see page 2.







Status indicators can show at the top of the home screen:












Indicators and alerts are discussed in the next section.

## system status indicators

indicator	
 <b>Signal Strength</b>	Vertical bars show the strength of the network connection.
 <b>Roaming</b>	Indicates phone is in a digital coverage area and is roaming off network.
 <b>Digital</b>	Indicates phone is in a CDMA digital coverage area.
 <b>1X</b>	Indicates phone is in a 1x-RTT coverage area.
 <b>EvDO Indicator</b>	Indicates phone is in a EvDO digital coverage area.
 <b>Missed Call</b>	Indicates that you received an unanswered call.

indicator	
 <b>Data Call or Embedded BREW Application</b>	Shows during data call or BREW application.
 <b>No Service</b>	Phone is in area with no service coverage.
 <b>TTY</b>	Phone is in TTY mode (see page 70).
 <b>Voice Call/Incoming Call</b>	Shows during an active voice call.
 <b>Phone Locked</b>	Shows when phone is locked.
 <b>Battery Level</b>	Shows battery charge level. The more bars, the greater the charge.

indicator	
 <b>Sounds Loud</b>	Indicates <b>Style</b> (in <b>Ring Styles</b> ) is set to <b>Loud</b> .
 <b>Sounds Soft</b>	Indicates <b>Style</b> (in <b>Ring Styles</b> ) is set to <b>Soft</b> .
 <b>All Sounds Off</b>	Indicates <b>Style</b> (in <b>Ring Styles</b> ) is set to <b>Silent</b> .
 <b>Vibrate On</b>	Indicates <b>Style</b> (in <b>Ring Styles</b> ) is set to <b>Vibrate</b> .
 <b>Sound on, Vibrate On</b>	Indicates <b>Style</b> (in <b>Ring Styles</b> ) is set to <b>Vibe then Ring</b> .
<b>Speakerphone On</b>	Indicates speakerphone is on.
 <b>New Text Message</b>	Displays when you receive a new text message.
 <b>New Voicemail Message</b>	Displays when you receive a new voicemail message.

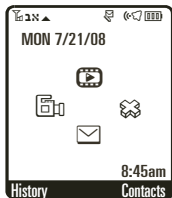
indicator	
 <b>Airplane Mode</b>	Shows when <b>Airplane Mode</b> is turned on. (You cannot make or answer calls, but you can use other non-calling features of your phone.)
 <b>Bluetooth Connection Active</b>	Your phone is paired to another Bluetooth® device.


## menu shortcuts

Your phone includes shortcuts to give you quick access to menu features.

## select home screen menu icon

Your phone displays four menu icons in the middle of the home screen.




Press  left, right, up, or down to open the menu for the corresponding icon.

You can change the menu icons that appear in the home screen or set your phone not to display icons in the home screen (see page 81).

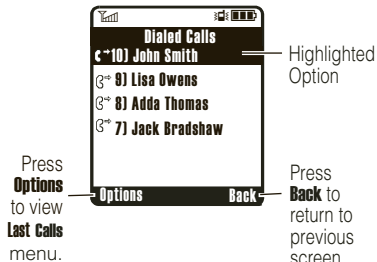
## select by number



You can set your phone to display the menu as a numbered list of features (see “menu view” on

page 83). When the menu is displayed as a numbered list, press the center key , then the number key associated with the menu feature you want to select.

## select feature option

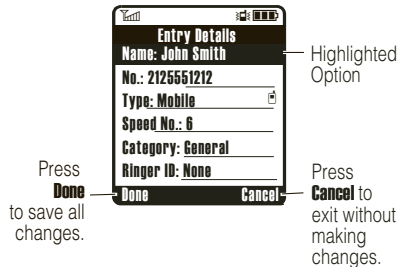
When you select certain features, your phone displays lists of options or items you can select for those features. For example, when you view the **Dialed Calls** list, you can select an entry from the list and perform additional tasks on that entry:



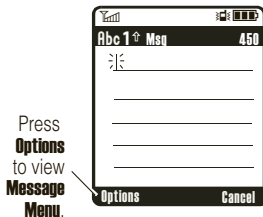
- Press  to scroll up or down to highlight the option you want.
- In a numbered list, press a number key to highlight the option.
- In an alphabetized list, press a key repeatedly to cycle through the letters on the key, and highlight the closest matching list option.
- When an option shows a list of possible values, press  left or right to scroll through values and select the one you want.
- When an option has a list of possible numeric values, press a number key to set the value.

## enter text

Some features require you to enter information. The following is a sample of a screen for entering information for a contact entry:



The following is a sample screen for composing a message:



## set entry modes

Multiple text entry modes make it easy for you to enter names, numbers, and messages:

entry mode	
<b>Primary</b>	Enter text using the method you set (see page 23).
<b>Numeric</b>	Enter numbers only (see page 26).

### entry mode

<b>Symbol</b>	Enter symbols only (see page 27).
<b>Secondary</b>	Enter text using the method you set (see page 23).

### To set up Primary or Secondary entry mode:

- 1 Press **Options** in any text entry screen.
- 2 Scroll to **Entry Setup** and press **Select**.
- 3 Scroll to **Primary Setup** or **Secondary Setup** and press **Select**.
- 4 Scroll to one of the methods in the table following these steps and press **Select**.

You can select one of these text entry methods:

entry method	
iTAP English	Let the phone predict each English word as you press keys (see page 25).
iTAP Français	Let the phone predict each French word as you press keys.
Tap English	Enter letters and numbers by pressing a key one or more times (see page 24).
Tap Extended	Enter letters, numbers, and symbols by pressing a key one or more times (see page 24).

Your phone may not contain all of the languages listed above.

When you select **Primary** or **Secondary** entry mode, the phone will now use the method you just set up.

### To select a text entry mode:

Press **Options** in any text entry screen, scroll to and select **Entry Mode**, then scroll to and select the desired entry mode.







### capitalization

Press **0** in any text entry screen to change text case. The following indicators show capitalization status:

capitalization status	
<b>abc</b>	no capital letters
<b>ABC</b>	all capital letters
<b>Abc</b>	capitalize next letter only

## text entry mode indicators

When you select the **Primary** or **Secondary** text entry mode, the following indicators identify the text entry setting:

primary	secondary	
<b>1</b>	<b>2</b>	Tap, no capital letters
<b>1</b> ↑	<b>2</b> ↑	Tap, capitalize next letter only
<b>1</b> ↑	<b>2</b> ↑	Tap, all capital letters
		iTAP®, no capital letters
		iTAP, capitalize next letter only
		iTAP, all capital letters

The following indicators identify **Numeric** or **Symbol** entry mode:

non-text entry mode	
<b>123</b>	numeric mode
@	symbol mode

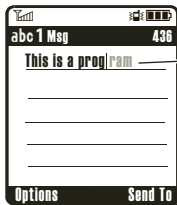
## tap method

This is the standard method for entering text on your phone.

Regular **Tap** method cycles through the letters and numbers of the key you press. The **Tap Extended** method cycles through letters, numbers, **and** symbols. If **Tap** or **Tap Extended** is not available as the **Primary** or **Secondary** entry mode, see page 22.

- 1 Press a key one or more times to select a letter, number, or symbol.
- 2 Repeat the step above to enter more characters.

When you enter three or more characters in a row, your phone may guess the rest of the word. For example, if you enter **prog**, you might see:



Press **↩** right to accept **Program**, or press **↶** up or down to reject it. Press **#** to enter a space after **prog**.

Press **↩** right to accept a word, **↶** up or down to reject a word, or **#** to insert a space. (Pressing **↷** down does nothing.)

If you want a different word, continue pressing keys to enter the remaining characters.

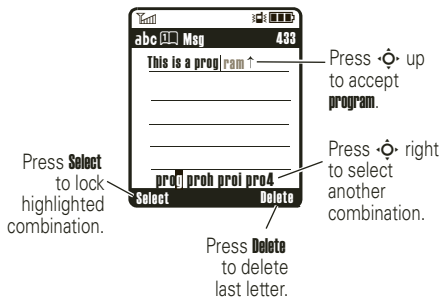
## guidelines for entering text

- Press a key repeatedly to cycle through its characters.
- The first character of every sentence is capitalized. If necessary, press **↷** down to change the character to lowercase before the cursor moves to the next position.
- Press **↩** to move the flashing cursor left or right in a text message.
- If you don't want to save your text or text edits, press **⏏** to exit without saving.

## iTAP™ method

iTAP software combines your key presses into common words, and predicts each word as you enter it. This can be faster than **Tap** method because your phone combines the key presses into common words.

For example, if you press **7 7 6 4**, your phone displays letter combinations that match your key presses:



If iTAP method is not available as the **Primary** or **Secondary** entry mode, see page 22.

- 1 Press keypad keys to show possible letter combinations at the bottom of the screen.
- 2 Scroll left or right to highlight the combination you want.

- 3 Press **Select** to lock a highlighted combination.

You can press keys to add more letters to the end of the combination.


or

Press **ⓧ** to enter the highlighted combination when it spells a word. A space is inserted after the word.


If you enter a word your phone does not recognize, your phone stores the word to use as a future word option. When you run out of phone memory for unrecognized words, your phone deletes the oldest word to add new words.

## numeric method

In a text entry screen, press **ⓧ** to switch entry methods until your phone displays the **123** (numeric) indicator.

Press keypad keys to enter the numbers you want. When you finish entering numbers, press  to switch to another entry method.



## symbol method

In a text entry screen, press  to switch entry methods until your phone displays the **@%** (numeric) indicator.

- 1 Press a key one or more times to show possible symbol combinations at the bottom of the screen.
- 2 Scroll left or right to highlight the symbol you want.
- 3 Press **Select** to enter the highlighted symbol.

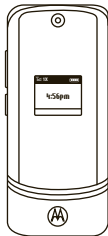
## delete letters & words

Place the cursor to the right of the text you want to delete, and then:

- Press  to delete one letter at a time.
- **Press and hold**  to delete all text.

## external display

When you close your phone, the external display shows the time, status indicators, and notifications for incoming calls. (For a list of phone status indicators, see page 18.)

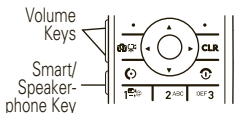


# handsfree speaker


**Note:** You must open your phone's flip to activate the speakerphone.

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

**To activate the speakerphone** during a call, a call (with the flip open), press and hold the smart/speakerphone key.



You will see **Spkrphone On** and hear a soft audio alert.

**To end the call**, press . You will see **Call Ended** and hear a soft audio alert.

The handsfree speaker stays on until you press and hold the smart/speakerphone key again or turn off the phone. You will see **Spkrphone Off**.


You can also set your phone to turn off the speakerphone automatically after twenty seconds of inactivity:

**Find it:**  >  **Settings** > **Initial Setup**

- 1 Scroll to **SpeakerPhone** and press **Change**.
- 2 Scroll to **20 sec timeout** and press **Select**.

**Note:** The speakerphone is disabled when you connect your phone to a handsfree car kit or headset accessory.

**To use the speakerphone with your phone's flip closed:**

- 1 Open the flip.
- 2 Press and hold the smart/speakerphone key to turn on the speakerphone.
- 3 Enter then number you want to call and press .

- 4 When the call connects, close the flip and continue your conversation.
- 5 To end the call, press and hold the smart/speakerphone key. You will see **Call Ended** and hear a soft audio alert.

## codes & passwords

Your phone's four-digit **unlock code** is originally set to the last four digits of your phone number. The six-digit **security code** is originally set to **183729**. Your service provider may reset these codes before you get your phone.

If your service provider didn't change these codes, you should change them to prevent others from accessing your personal information. The unlock code must contain four digits. The security code must contain six digits.

**To change a code or password:**

**Find it:**  >  **Settings** > **Security** > **New Passwords**

Select the type of code you want to change, enter the old code when prompted, then enter the new code.

**If you forget your security code**, contact your service provider.

## lock & unlock phone

You can lock your phone manually or set it to lock automatically whenever you turn it off.

To lock or unlock your phone, you need the four-digit unlock code. A locked phone still rings or vibrates for incoming calls or messages, **but you have to unlock it to answer**.

You can make emergency calls on your phone even when it is locked (see page 36).

## To lock your phone:

**Find it:**  >  Settings > Security > Phone Lock > Lock Now  
or Automatic Lock

Enter the four-digit unlock code, then press **Ok**.

## To unlock your phone:

When you see **Enter Unlock Code**, enter your four-digit unlock code and press **Ok**.

## if you forget a code



**Note:** Your phone's four-digit unlock code is set at the factory to the last four digits of your phone number. The six-digit security code is set to **183729**.

If you forget your security code, contact your service provider.


## airplane mode

**Note:** Consult airline staff about the use of **Airplane Mode** during flight. Turn off your phone whenever instructed to do so by airline staff.

*Airplane mode* turns off your phone's calling features in situations where wireless phone use is prohibited. You can use the phone's other non-calling features when **Airplane Mode** is turned on.

**Find it:**   Tools > Airplane Mode  
> Airplane Mode > On or Off

Your phone can prompt you to activate or deactivate each time you turn on the phone:

**Find it:**   Tools > Airplane Mode > Prompt At Startup  
> On or Off

# customize

---


## ring styles & alerts

Your phone rings and/or vibrates to notify you of an incoming call or to signal certain other events. This ring or vibration is called an *alert*.

### set a style

**Find it:**  >  Settings > Ring Styles

**Tip:** You can also press  >  Settings > Personalize > Sound Settings > Ring Styles




- 1 Scroll to **Style** and press **Change** or the center key .
- 2 Scroll to the desired ring style and press **Select** or the center key .

### set alerts

Your phone includes alerts for **Calls**, **Inbox**, **Voicemail**, **Alarms**, **Data Calls**, **Fax Calls**, and **Reminders**.

You can specify a detailed setting for each type of alert:

**Find it:**  >  Settings > Ring Styles

- 1 Scroll to *Style Detail* and press **Change** or the center key .
- 2 Scroll to the desired alert type and press **Change** or the center key .
- 3 Scroll to the desired detail setting and press **Select** or the center key .

**Note:** Your phone plays a sample of each highlighted setting as you scroll through settings.

## answer options

You can use different ways to answer an incoming call.



options	
Multi-Key	Answer by pressing any key.
Open To Answer	Answer by opening the flip.

To turn on or turn off an answer option:

**Find it:**  >  Settings > In-Call Setup > Answer Options


## wallpaper

Set a photo, picture, or animation as a wallpaper (background) image in your home screen.

Press  >  Settings > Personalize > Wallpaper

**To select a wallpaper image:**

- 1 Scroll to **Picture** and press **Change** to view available pictures.

- 2 Scroll to the picture you want and press the center key .

Select **(None)** to turn off wallpaper.

**To adjust wallpaper image layout:**

- 1 Scroll to **Layout** and press **Change**.
- 2 Scroll to **Center**, **Tile**, or **Fit-to-screen**, and press **Select**.

## screen saver


Set a photo or picture as a screen saver image.

The screen saver image displays when the flip is open and no activity is detected for a specified time period. The image shrinks to fill the display, if necessary.

**Tip:** Turn off the screen saver to extend battery life.

**Find it:**  >  Settings > Personalize > Screen Saver

### To select a screen saver image:

- 1 Scroll to **Picture** and press **Change** to view available pictures.
- 2 Scroll to the picture you want and press the center key .

Select **(None)** to turn off the screen saver.

### To set how long your phone must be inactive before it displays the screen saver:

- 1 Scroll to **Delay** and press **Change**.
- 2 Scroll to **1 minute**, **2 minutes**, **5 minutes**, or **10 minutes**, and press **Select**.

**Note:** Select **Off** if you don't want a screen saver.

## brightness

**Find it:**  >  **Settings** > **Initial Setup** > **Brightness**

## display timeout

Set how long the display stays turned on.

**Note:** If you set **Display Timeout** to **Off**, your display backlight will never turn off. This will greatly reduce your battery's life.

**Find it:**  >  **Settings** > **Initial Setup** > **Display Timeout**

## backlight

Set how long the display and keypad backlights stay on, or turn off backlights to extend battery life.



**Find it:**  >  **Settings** > **Initial Setup** > **Backlight**

## talking phone settings

You can set your phone to speak aloud the name of a **Contacts** entry when you highlight that entry in the contacts lists. You can also set it to speak the names of digits as you enter a number to call.

**Find it:**  >  **Settings** > **Personalize** > **Sound Settings**  
> **Contacts** > **Voice**

## conserve battery

Your phone includes a light sensor and a **Battery Save** setting to extend battery life. When you turn on **Battery Save**, your phone automatically turns off the keypad backlight when it detects sufficient ambient light. Blocking the sensor can cause the backlight to turn on and off intermittently.

**Find it:**  >  **Settings** > **Initial Setup** > **Battery Save**

# calls

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To make and answer calls, see page 13.

## change active line

If you have more than one phone number, you can switch from one line to another.

**Find it:**  >  Phone Info > Active Line

## redial a number

- 1 Press  from the home screen to view the dialed calls list.
- 2 Scroll to the entry you want to call and press .




## automatic redial

When you receive a **busy signal**, your phone displays **Call Failed, Number Busy**.



When you turn on automatic redial, your phone automatically redials a busy number for four minutes. When the call goes through, your phone rings or vibrates once, displays **Redial Successful**, and completes the call.

**Find it:**  >  Settings > Initial Setup > Auto Redial

When automatic redial is turned off, you can manually activate the feature to redial a phone number. When you hear a fast busy signal and see **Call Failed**, press  or **RETRY**.


## turn off a call alert

Press the volume keys to turn off a call alert before answering the call.

## emergency calls


Your service provider programs one or more emergency phone numbers, such as 911 or 112, that you can call under any circumstances, even when your phone is locked.

**Note:** Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.


- 1 Enter the emergency number.
- 2 Press  to call the emergency number.


## call history

Your phone keeps lists of the calls you recently received and dialed, even if the calls didn't connect. The lists are sorted from newest to oldest calls. The oldest calls are deleted as new calls are added.

**Tip:** Press  from the home screen to view the **Call History** list.

**Find it:**  >  **Call History**

- 1 Scroll to **Received Calls** or **Dialed Calls** and press **Select**.
- 2 Scroll to an entry.
- 3 Press  to call the number.

To see call details (like time and date), press the center key .

To access a menu of options (see the table following these steps), press **Options**.

The **Options** menu can include the following:


option	
<b>Store</b>	Create a <b>Contacts</b> entry with the number in the <b>No.</b> field.
<b>Delete</b>	Delete the selected entry (if the entry isn't locked).
<b>Delete All</b>	Delete all unlocked entries.
<b>Send Message</b>	Open a new text message with the number in the <b>To</b> field.
<b>Add Digits</b>	Add digits or insert a special character.
<b>Dial 1+ Number</b>	Add 1 to beginning of number.
<b>Attach Number</b>	Attach a number from the <b>Contacts</b> or <b>Call History</b> lists.

## notepad

Your phone stores the most recent digits you entered in *notepad* memory. These digits can be a number that you called or a number that you entered and want to save for later.

**To retrieve a number stored in the notepad:**


**Find it:**  >  **Call History** > **Notepad**


Press  to call the number.

Press **Options** to open the **Dialing Menu** to attach a number, insert a special character, or **Send Message**.

Press **Store** to create a new **Contacts** entry with the number from the notepad already entered in the **No.** field.

## return unanswered call

Your phone keeps a record of your unanswered calls, and shows  (missed call indicator) and **X Missed Calls**, where **X** is the number of missed calls.



- 1 Press **View** to see the received calls list.
- 2 Scroll to the call you want to return and press .

## attach number



While dialing (with digits visible on the display), press **Options**, then scroll to and select **Attach Number** to attach a number from **Contacts** or a **Call History** list.

## speed dial



Each entry you store in **Contacts** is assigned a unique *speed dial* number.

**Tip: What's the speed dial number?** To see the speed dial number for an entry, press the center key , select **Contacts**, then scroll to the entry, and press .

**To speed dial a Contacts entry:**

- 1 Enter the speed dial number for the entry you want to call and press .
- 2 Press  to call the number.

## one-touch dial


To call a **Contacts** entry 1 through 9, press and hold the single-digit speed dial number (key  through ) for that entry for one second.

# voicemail


Your network stores the voicemail messages you receive. To listen to your messages, call your voicemail number.




**Note:** Your service provider may give you additional information about using voicemail.

When you **receive** a voicemail message, your phone shows the voicemail message indicator  and **New Voicemail**. Press **Call** to listen to the message.

To **check** voicemail messages later:

**Find it:** Press  >  **Messaging** > **Voicemail**

Press  (send key) to call your voicemail number.

Your phone may prompt you to store your voicemail phone number. If you don't know your voicemail number, contact your service provider.

# entertainment

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## MP3 music player

Play your music wherever and whenever you want on your phone's MP3 music player. Load MP3 music files onto your phone or to an optional memory card (see page 55).

If you have a memory card in your phone, the music player uses it as its default storage device for music. If you do not have a memory card, the player uses phone memory.

**Note:** You can use the **Sounds** option of the **Media Gallery** (see page 91) to listen to music files in formats other than MP3. However, the **Sounds** option does not include all of the capabilities of the MP3 music player.

## load music



You can copy MP3 music files to your phone memory or to an optional memory card (see page 55), then play that music on your phone's MP3 music player.

**For the optimal music experience, it is recommended that you purchase an optional memory card.**

To copy music from a computer to your memory card, see page 57.

Some wireless providers offer services that allow you to buy and download music from a Web site. Contact your wireless provider for more information.



**Note:** If you download a protected file and store it on your memory card, you can use the file only while your memory card is inserted in your phone. You cannot send, copy, or change protected files.

**When you load a song, information about the genre (type of music), album, and artist is loaded into the Genres, Albums, and Artists folders in your music player. If this information is not available for a song, it loads into those folders as “Unknown.”**

## play music—flip closed

To activate the music player **while the flip is closed**, **press and hold the smart/speakerphone key** until the touch sensor controls are lit (see page 1).

touch sensor controls	
<b>pause/play</b>	Press & <b>release</b> ►  .
<b>fast forward</b>	Press & <b>hold</b> ►>  (for at least two seconds).
<b>skip to next song</b>	Press & <b>release</b> ►> .
<b>rewind</b>	Press & <b>hold</b>  ◀◀ (for at least two seconds).
<b>skip back to previous song</b>	Press & <b>release</b>  ◀◀.
<b>turn off music player</b>	Press & <b>hold</b> ►   (for at least four seconds).

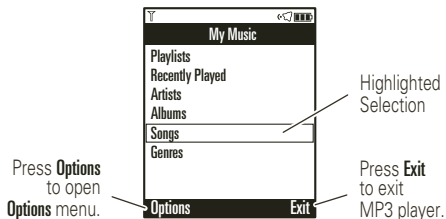
Lock the touch sensor controls by pressing and holding the smart/speakerphone key **for two seconds**. Repeat this step to unlock the controls.

## play music—flip open

To activate your phone's music player **while the flip is open**:

**Find it:**  >  Media Gallery > MP3 Player

Your phone displays the **My Music** menu:



The MP3 player **My Music** menu includes:

option	
<b>Playlists</b>	Create or play a playlist.
<b>Recently Played</b>	View & play recently played songs.
<b>Artists</b>	Find & play music by an artist.
<b>Albums</b>	Find & play music from an album.
<b>Songs</b>	Find & play a song. <b>Note:</b> All songs are listed here. Some songs do not have <b>Artist</b> , <b>Album</b> , or <b>Genre</b> information (see page 41), so that information is not included.
<b>Genres</b>	Find & play music by genre (type of music) such as rock or jazz.
<b>Help</b>	Provides tips for a positive music playing experience.

**Note:** If you can't find artist, album, or genre information for a song in **Artists**, **Albums**, or **Genres**, the

information may not be available (see page 41). All songs, with or without this information, are listed in **Songs**.






While a song is playing on the music player, your phone's screen will look similar to the following:






When lit, indicates **Shuffle** turned on.


When lit, indicates **Replay** turned on.

Use these keys to control the MP3 player:

<b>controls with flip open</b>	
<b>pause/play</b>	Press & <b>release center key</b>  .  <b>or</b>  Press <b>Options</b> and select <b>Pause</b> to pause. Press <b>Resume</b> to resume play.
<b>fast forward</b>	Press & <b>hold</b>  <b>right</b> (for at least two seconds).
<b>skip to next song</b>	Press & <b>release</b>  <b>right</b> .
<b>rewind</b>	Press & <b>hold</b>  <b>left</b> (for at least two seconds).
<b>skip back to previous song</b>	Within first two seconds of song, press & <b>release</b>  <b>left</b> .

controls with flip open	
<b>return to song beginning</b>	After first two seconds of song, press & release  left.
<b>scroll up/down through list</b>	Press  up or down.
<b>turn off music player</b>	Press <b>Back</b> until you return to the <b>My Music</b> menu, then press <b>Exit</b> .  <b>or</b>  Press  .

## turn off music player

**flip closed** Press & hold the pause/play touch sensor control  for four seconds.

**flip open** Press **Back** until you return to the **My Music** menu, then press **Exit**.

**or**

Press .

## create & manage playlists

Personalize your music collection by creating your own playlists.

When you name a playlist:


- The name must be all lowercase characters.
- The name must be fewer than 32 characters.
- The name cannot include these characters: / \ : \* ? < > | " !


**Note:** Your music player includes a special playlist named **ringtones**. You can't rename this playlist. Songs added to this playlist are not visible in other categories (for example, **Genres**) in the music player. The **ringtones**

playlist initially contains ringtones that are preloaded on your phone. You can still edit this playlist, just like any other playlist, to add or remove new ringtones that you purchase.

**Create** a playlist:

**Find it:**  >  **Media Gallery** > **MP3 Player** > **Playlists**  
> **[Create New Playlist]**

- 1 Enter a name for the playlist and press **Ok**.
- 2 Scroll to a desired song and press the center key .


When you select a song, a ✓ appears beside the song. (To deselect a song, scroll to the song and press the center key  again.)

Repeat this step until you have selected all songs you want to add to the playlist.

- 3 Press **Done** when you finish adding songs.



**Edit** a playlist:

**Find it:**  >  **Media Gallery** > **MP3 Player** > **Playlists**

- 1 Scroll to a desired playlist and press **Options**.
- 2 Scroll to **Edit Playlist** and press the center key .
- 3 Follow the steps in the previous section for creating a playlist.

**Reorder** a playlist:


**Find it:**  >  **Media Gallery** > **MP3 Player** > **Playlists**

- 1 Scroll to **Options** and press the center key .
- 2 Scroll to **Reorder Playlist** and press the center key .
- 3 Scroll to the song whose position you want to change and press **Grab**.
- 4 Scroll to the position in the playlist where you want to move the song, and press **Insert**.
- 5 Repeat these steps to reorder the playlist as you prefer.

6 Press **Done** to return to the **Playlists** menu.

**Delete** a playlist:



**Find it:**  >  **Media Gallery** > **MP3 Player** > **Playlists**

- 1 Scroll to a desired playlist and press **Options**.
- 2 Scroll to **Delete Playlist** and press the center key .
- 3 When prompted to confirm the deletion, press **Yes**.


## play music from a playlist

**Play a playlist or song:**

**Find it:**  >  **Media Gallery** > **MP3 Player** > **Playlists**

- 1 Scroll to the playlist you want and press the center key .
- 2 To play the entire playlist beginning with the first song, press the center key .

**or**

To play one song, scroll to the song you want to play and press the center key .

**Play all songs from all playlists:**

**Find it:**  >  **Media Gallery** > **MP3 Player** > **Playlists**

- 1 Press **Options**.
- 2 Scroll to **Play** and press **Select**.

## play music from the recently played list

**Find it:**  >  **Media Gallery** > **MP3 Player**  
> **Recently Played**




Scroll to a song and press the center key .

## find & play music by artist


**Note:** If you can't find artist information for a song in **Artists**, the information may not be available (see page 41). All songs, with or without this information, are listed in **Songs**.

## Play an album or song:

**Find it:**  >  Media Gallery > MP3 Player > Artists

- 1 Scroll to the artist you want and press the center key .
- 2 Scroll to the album you want and press the center key .
- 3 To play the entire album beginning with the first song, press the center key .

**or**

To play one song, scroll to the song you want and press the center key .

## Play all songs:

**Find it:**  >  Media Gallery > MP3 Player > Artists



- 1 Scroll to the artist you want and press **Options**.
- 2 Scroll to **Play** and press **Select**.

## find & play music by album


**Note:** If you can't find album information for a song in **Albums**, the information may not be available (see page 41). All songs, with or without this information, are listed in **Songs**.

## Play an album or song:

**Find it:**  >  Media Gallery > MP3 Player > Albums

- 1 Scroll to the album you want and press the center key .
- 2 To play the entire album beginning with the first song, press the center key .

**or**

To play one song, scroll to the song you want and press the center key .


## Play all songs on all albums:

**Find it:**  >  Media Gallery > MP3 Player > Albums


- 1 Press **Options**.
- 2 Scroll to **Play** and press **Select**.

## find & play music by songs

**Find it:**  >  Media Gallery > MP3 Player > Songs

To play all songs beginning with the first song on the list, press the center key .

**or**





To play one song, scroll to the song you want and press the center key .

## find & play music by genre


**Note:** If you can't find genre information for a song in **Genres**, the information may not be available (see page 41). All songs, with or without this information, are listed in **Songs**.

## Play an album or song:

**Find it:**  >  Media Gallery > MP3 Player > Genres


- 1 Scroll to the genre you want and press the center key .
- 2 Scroll to the artist you want and press the center key .
- 3 Scroll to the album you want and press the center key .
- 4 To play the entire album beginning with the first song, press the center key .

**or**

To play one song, scroll to the song you want and press the center key .

## Play all songs:

**Find it:**  >  Media Gallery > MP3 Player > Genres

- 1 Scroll to the genre you want and press the center key .
- 2 Press **Options**.
- 3 Scroll to **Play** and press **Select**.

## replay, shuffle, & other options

Press **Options** while using the MP3 player to open the **Options** menu:

option	
<b>Now Playing</b>	View the name of the song currently playing.
<b>Pause/Resume</b>	Pause/resume play.
<b>Play</b>	Begin playing current selection.

option	
<b>Song Details</b>	View information about current selection.
<b>Repeat</b>	Replay a song (when you select a single song for play—does not replay a playlist or album).
<b>Shuffle</b>	Play songs in random order.
<b>Search?</b>	Set the player to search for new music on the memory card <b>when you first activate the player:</b>  <b>Always</b> —Search automatically.  <b>Ask</b> —Prompt you to begin or skip searching.  <b>Never</b> —Do not allow a search when the player is activated.

option	
<b>Search for songs?</b>	Search for new music on the memory card at any time while using the player.
<b>About</b>	View detailed information about the MP3 music player.

## wake up music player


While the music player is active, your phone may conserve battery power by turning off the external display and touch sensor controls (if the flip is closed) or the inside display and keypad backlights (if the flip is open—see page 33).

### To turn displays and lights back on:

**flip closed** Press any touch sensor control (see page 1).

**flip open** Press a number key.

## music player tips

- If you are navigating music player menus while a song is playing and don't press a key for more than twenty seconds, the player returns to the current song list screen.
- Turn off the player before connecting the phone to a computer. If you connect the phone to a computer while the player is turned on, the phone automatically turns off the player.
- When you receive a call while playing music, the music is paused. Playback resumes when you end the call.
- If you use a headset with the phone, music is played through the headset.  Music plays through the phone speaker when the headset is disconnected.


## take a photo

Your camera lens is on the back of your phone when the phone is open (see page 1). **To get the sharpest photos, wipe the lens clean with a dry cloth before you take a photo.**

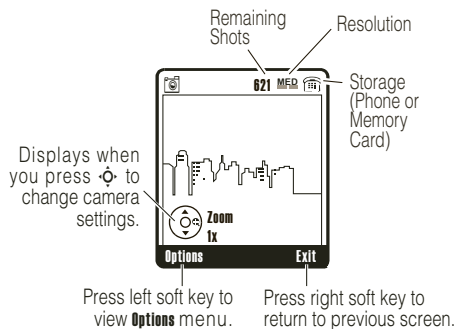
## take photo

To activate your phone's camera:


**Find it:**   Media Gallery > Camera

**Tip:** You can also activate your phone's camera by pressing the camera key .

Your phone displays the active viewfinder image:



- 1 Point the camera lens at the camera subject.


Press  up and down **to select and adjust any of the following settings:**

**Zoom**—Increase or decrease image size.

**Style**—Set to *Color*, *Black and White*, *Antique*, or *Negative*.

**Lighting Conditions**—Set to *Automatic*, *Sunny*, *Cloudy*, *Indoor (Home)*, *Indoor (Office)*, or *Night*.

To view other options, press **Options** (see page 52).

- 2 Press the camera key  to take the photo.
- 3 Press **Options** to open the **Store Options** menu. Then select **Store Only**, **Apply as Wallpaper**, **Apply as Screen Saver**, **Apply as Contacts Entry**, or **Print and Store**.


or

Press **Send** to save the photo and go to the **Send Options** screen. Then select **Send in Message**.

**Tip:** To take a self-portrait, activate the camera, close the flip, point the lens at yourself, center yourself in the external display, and press the smart/speakerphone key. (Hold the phone at least 18 inches away.)

## adjust camera settings

When the camera is active, press **Options** to view and select these options:

option	
<b>Go To Pictures</b>	View pictures and photos stored on your phone.
<b>Switch Storage Device</b>	Store photos in phone memory or on an optional memory card (see page 55). 
<b>Auto-Timed Capture</b>	Set a timer for the camera to take a photo.
<b>Capture Title</b>	Assign a name to a captured photo.
<b>Camera Setup</b>	Change <b>Resolution</b> or image <b>Quality</b> , activate a <b>Shutter Tone</b> , or turn <b>Auto-Focus</b> on or off.

option	
<b>View Free Space</b>	See how much memory remains for storing pictures.

## record & play a video clip


You can record and play video clips on your phone.


Your camera lens is on the back of your phone when the phone is open (see page 1). **To get the clearest video clips, wipe the lens clean with a dry cloth before you capture a video clip.**

### record a clip

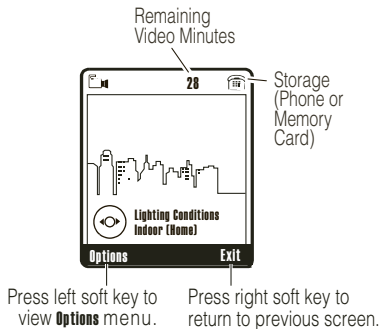
To activate your phone's video camera:

**Find it:**  >  Media Gallery > Video Camera


**Tip:** You can also activate the video camera by pressing and holding the camera key  for two

seconds or by pressing the center key  and selecting **Video Camera**.



The active video camera viewfinder image appears:



- 1 Point the camera lens at the video subject.

Press  left and right to change lighting conditions (**Automatic**, **Sunny**, **Cloudy**, **Indoor (Home)**, **Indoor (Office)**, or **Night**).

Press **Options** to view and select other options (see the next section).


- 2 Press the camera key  to begin recording.
- 3 Press the camera key  or **Stop** to stop recording.
- 4 Press **Options**, then highlight **Store Only** and press **Select** to save the video clip.

**or**

Press **Send** to save the video clip and go to the **Send Options** screen. Then select **Send in Message**.


## adjust video camera settings

When the video camera is active, press **Options** to view and select these options:

option	
<b>Go To Videos</b>	Go to the <b>Videos</b> list to view stored video clips stored.
<b>Switch Storage Device</b>	Store video clips in phone memory or on an optional memory card (see the next section). 
<b>Video Camera Setup</b>	Change <b>Auto Repeat</b> , <b>Full Screen</b> , <b>Video Length</b> or <b>Recording Sound</b> .
<b>View Free Space</b>	See how much memory remains for storing video clips.

## play a clip

**Find it:**  >  **Media Gallery** > **Videos**

Scroll to the clip you want to view and press the center key .

# memory card




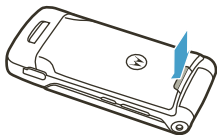
**Note:** Any memory card used with this phone for the first time must be formatted (see page 56).

You can use a removable memory card (up to 2GB capacity) with your phone to store and retrieve multimedia content such as songs and photos.

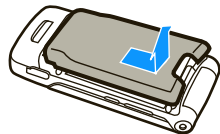
## install memory card

**Caution:** Don't bend or scratch your memory card, Keep it away from static electricity, water, and dirt.

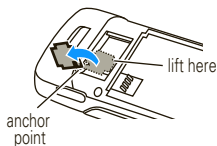
- 1 Press and hold  for a few seconds to turn off your phone.
- 2 Press in the battery door release latch,



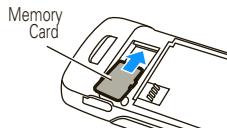
- 3 Push the door forward, then lift it from the phone.



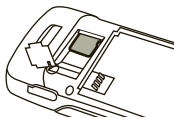
- 4 Find the rubber insert that partially covers the memory card slot. Lift the rubber insert **on the side opposite the anchor point**, and gently turn the rubber insert away from the slot.



- Caution:** Do NOT detach the rubber insert from the anchor point.
- 5 Slide the memory card into the slot.



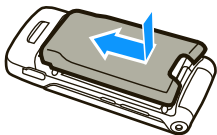
- 6** Push the card completely into the slot (so that only part of the card is visible).



- 7** Push the rubber insert securely back into place.



- 8** Replace the battery door.



**Caution:** Do not remove your memory card while your phone is reading it or writing files on it.

## format memory card

**Note:** You must format a memory card before using it for the first time. This procedure is critical because it creates the “Mobile” and “Motorola” directories that

are used by your phone. If you do not format a memory card before using it for the first time, your phone may not be able to read the contents of the card.

**Caution:** Formatting the memory card will erase all content currently stored on the card.

**Find it:**  >  Phone Info > Storage Devices


or

**Find it:**  >  Settings > Phone Info > Storage Devices

- 1 Scroll to **Memory Card-T-Flash** and press **Options** (the left soft key).
- 2 Scroll to **Format** and press **Select**.
- 3 When prompted, press **Yes** to continue or **No** to cancel formatting.

## view memory card contents

**Find it:**   Media Gallery

- 1 Scroll to and select the desired multimedia object type (**Pictures**, **Sounds**, or **Videos**).
- 2 Press **Options** to open the menu for the selected object type.
- 3 Scroll to **Switch Storage Devices** and press **Select**.
- 4 Scroll to **Memory Card T-Flash**, and press the center key .

## copy or move files between phone & memory card


You can copy or move files (such as photos or music files) from your phone to the memory card to free up phone memory.

**Note:** **Moving** a file to the memory card deletes the original from phone memory.

**Find it:**   Media Gallery

- 1 Scroll to **Pictures**, **Videos**, or **Sounds**, and press **Select**.

**Note:** You can't move pictures that came preloaded on your phone.


- 2 Scroll to the file you want to move or copy and press **Options**.
- 3 Scroll to **Copy** or **Move** and press **Select**.
- 4 Scroll to the device where you want to copy or move the file and press the center key .

**Note:** Not all media files may be transferable from your phone to your computer.

## transfer files from a computer to your memory card


You can transfer files from a computer to your memory card with a cable connection or by using a card reader.

## cable connection

You can use a cable connection to transfer files from a computer to a memory card installed in your phone. 

**Note:** When your phone is connected to a computer, you can not access the memory card through the phone.

**Connect the cable** to your phone and to an available USB port on your computer. Then, **on your computer:**

- 1 Install and open the Motorola Phone Tools software. 
- 2 Follow the setup instructions for the software.
- 3 Select **Multimedia Studio** or **File Transfer Studio** to copy or move files.

- 4 When you are finished, close the application and disconnect the cable from your phone.

**Note:** Do not disconnect the cable from the phone while files are being transferred.

## memory card reader

- 1 Insert your memory card into the card reader.

**Note:** You may first need to insert the card into an adapter that fits in the card reader.

- 2 Insert the card reader into an available USB port on your computer.
- 3 Open your “My Computer” window, where your phone’s memory card appears as a “Removable Disk” icon.
- 4 Drag and drop the desired files into the memory card.

**Note:** You may see a “Mobile” and a “Motorola” folder in the memory card window. These folders

are used by your phone. Do not delete these folders.

- 5 When you finish, disconnect the card reader by clicking on the “Safely Remove Hardware” icon in the system tray on your computer screen, then selecting “Safely Remove USB Mass Storage Device.”
- 6 Remove the card reader from the computer.
- 7 If necessary, remove the memory card from the adapter.
- 8 Insert the memory card into your phone (see page 55).

# messages

---

## send a multimedia message



A *multimedia message* contains embedded media objects (possibly including photos, pictures, animations, sounds, and voice records). You can send a multimedia message to other wireless phones with multimedia messaging capabilities and to email addresses.

## create & send message

**Find it:**  >  > **Messaging** > **Create Message**  
> **New Multimedia Msg**

- 1 Enter message text.
- 2 Press **Options** to open the **MMS Menu** (see page 62).

- 3 Scroll to **Insert** and press **Select**.
- 4 To insert a stored multimedia object, scroll to **Picture**, **New Picture**, **Voice Memo**, **Sound**, **Video**, **New Video**, **Insert New Page**, or **Canned Message**, and press **Select**. Then scroll to the desired object and press **Insert**.

**or**

To take and insert a new photo, scroll to **New Picture** and press **Select**. Take the photo and press **Insert**.

**or**

To record and insert a new video clip, scroll to **New Video** and press **Select**. Record the video clip and press **Insert**.

- 5 Press **Send To**.

- 6 Scroll to and select the entry to receive the message.

**or**

Scroll to and select **[New Number]** or **[New Email Address]**, then enter the recipient's phone number or email address and press the **Ok** key.

- 7 Press **Send** to send the message.

**or**

Press **Options** to open the **Send To Menu** and select **Message Options** (see table below), **Message Details**, **Save to Drafts**, or **Abort Message**.

The **Message Options** menu can include:

<b>options</b>	
<b>Cc</b>	Enter names of recipient(s) to receive message copy. Names entered here can be viewed by all recipients.
<b>Bcc</b>	Enter names of recipients to receive message copy. A name entered here can be viewed ONLY by the sender and by that recipient but NOT by other recipients.
<b>Subject</b>	Enter the message subject.
<b>Priority</b>	Set to <b>Normal</b> or <b>Urgent</b> .
<b>Delivery Report</b>	Request a delivery report for the message.

options	
<b>Read Report</b>	Request a read report for the message.

## mms menu options


While creating a multimedia message, press **Options** to open the **MMS Menu**:

options	
<b>Insert</b>	Insert a multimedia object, a new page for message text, or a phone number from the <b>Contacts</b> , <b>Received Calls</b> , or <b>Dialed Calls</b> list.
<b>Message Options</b>	(See table in previous section.)
<b>Delete Page</b>	Remove the current page from the message.
<b>Preview</b>	View the message before you send it.

options	
<b>Set Page Timing</b>	Set how long a page will be displayed.
<b>Save as Template</b>	Save the current message as a template.
<b>Message Details</b>	View message statistics.
<b>Save to Drafts</b>	Save the message to the drafts folder.
<b>Copy Text</b>	Copy the selected text.
<b>Cut Text</b>	Cut the selected text.
<b>Copy All Text</b>	Copy all message text.
<b>Cut All Text</b>	Cut all message text.
<b>Entry Mode</b>	Specify which entry mode to use as default (see page 22).

options	
Entry Setup	Assign text entry methods to <b>Primary</b> and <b>Secondary</b> entry modes (see page 22).
Cancel Message	Open the <b>Msg Abort Options</b> screen.


## receive a multimedia message

When you receive a multimedia message, your phone plays an alert and displays the  (message waiting) indicator and a **New Message** notification.

Open the flip and press **READ** to read the message immediately, or save it in your **Message Inbox** for viewing later.

To read messages in your **Message Inbox**:

**Find it:**  >  Messaging > Message Inbox

- 1 Scroll to the message you want to read.
- 2 Press the center key  to open the message. Your phone displays the media object, then the message.

Multimedia messages can contain different media objects:

- Photos, pictures, and animations are displayed when you read the message.
- A sound file begins playing when the message text is displayed. Use the volume keys to adjust the volume.
- If the message includes an attached file, select the file indicator or filename and press **VIEW** (for an image file), **PLAY** (for a sound file), or **OPEN** (for an object such as a **Contacts** or scheduler entry or an unknown file type).

# more messaging features

## features

### send text message



••• > ✉ Messaging > Create Message  
> New Text Message

Press **Options** to perform other actions on the message.

### use multimedia template



Open a multimedia template with preloaded media:

••• > ✉ Messaging > Create Message > MMS Templates

## features

### create canned message



Enter and store messages that you can select and send later.

••• > ✉ Messaging > Canned Messages  
> [New Canned Message]

Enter the **Canned Messages** text and press **Ok** to save it.

### send canned message



••• > ✉ Messaging > Canned Messages


Scroll to the saved message you want to send and press **Options**, then scroll to **Send** and press **Select**.

## features

### view sent message



 >  **Messaging** > **Outbox**


Scroll to the message you want to view and press the center key .

Press **Options** to perform other actions on the message.

### read received message



 >  **Messaging** > **Inbox**

Scroll to the message you want to view and press the center key .


Press **Options** to perform other actions on the message.

## features

### drafts



 >  **Messaging** > **Drafts**

Scroll to the message you want to view and press the center key . You can edit the message when you view it.

Press **Options** to perform other actions on the message.

### erase messages



Delete all messages or only messages from the **Inbox** or **Outbox** folder:

 >  **Messaging**

Press **Options**, then scroll to and select **Cleanup Messages**. Scroll to **All**, **Inbox**, or **Outbox**, and press **Select**.

## features

### store message objects



Go to a multimedia message slide, or highlight an object in a letter, and press **Options**.

Press **Store** and then select **Save File**. Press **Store** and then select from **Storage Options**.

### view browser alerts



View special notifications from your Web browser:

 >  **Messaging** > **Browser Alerts**

# connections

---

## cable connections

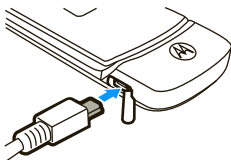


Your phone has a mini-USB port so you can connect it to a computer.

**Note:** You must use Motorola Original™ data cables and Motorola Phone Tools software, which are sold separately. Check your computer to determine the type of cable you need. To make **data calls** through a connected computer, see page 72.

If you use a USB cable connection:

- Make sure to connect the phone to a high-power USB port on your computer (not a



low-power one such as the USB port on your keyboard or bus-powered USB hub). Typically, USB high-power ports are located directly on your computer.

**Note:** If you connect your phone to a low-power USB port, the computer may not recognize your phone.

- Make sure both your phone and the computer are turned on.

## Bluetooth® connections



Your phone supports Bluetooth wireless connections. You can connect your phone to a Bluetooth headset or

car kit, or connect to another device to exchange and synchronize files.

Your phone currently supports the following Bluetooth profiles:

- headset (optional Motorola Original™ accessory)
- Handsfree Car Kit (optional Motorola Original accessory)

For more Bluetooth wireless connections support information, go to [www.motorola.com/Bluetoothsupport](http://www.motorola.com/Bluetoothsupport).

**Note:** All multimedia (video player, audio player, shutter tones) will play from the speakerphone when your phone is connected to another Bluetooth device.

## turn Bluetooth power on/off

Set Bluetooth power to be on whenever your phone is on.

**Find it:**  >  Settings > Connection > Bluetooth Link > Setup

- 1 Scroll to **Power** and press **Change**.
- 2 Scroll to **On** and press **Select**.

**Note:** To extend battery life, use this procedure to set Bluetooth power to **Off** when not in use. If you turn Bluetooth power **Off**, your phone will not connect to other Bluetooth devices until you turn Bluetooth power **On** and reconnect.

## pair with headset, handsfree device, or computer




**Before you try to connect to another Bluetooth device**, make sure your phone's Bluetooth power is **On** and the device is in *pairing mode* (see the user guide for the device you are attempting to pair with). You cannot perform pairing while your phone is connected to another device.

**To pair your phone to a headset accessory, handsfree car kit, or computer that supports Bluetooth wireless connections:**


**Find it:**  >  Settings > Connection > Bluetooth Link > Handsfree > [Look For Devices]

Your phone displays a list of devices located within range of the phone. If your phone is already connected to a device, it lists that device and identifies it with a ✓ (in-use indicator). Once a connection is established with a device, no other device can connect to your phone until the currently connected device is disconnected.

- 1 Highlight a device in the list of devices your phone found.
- 2 Press the center key  to connect the device.
- 3 If the device requests permission to bond with your phone, select **YES** and enter the device PIN

code to create a secure connection with the device.

**Note:** The default PIN code is 0000.

When the connection is made, the  (Bluetooth) indicator or a **Bluetooth** message displays in the home screen.

**Tip:** For specific information about an accessory, refer to the instructions that came with it.

## more Bluetooth features

### features

#### make phone visible to other device

Allow an unknown Bluetooth device to discover your phone:

 >  Settings > Connection > Bluetooth Link > Setup > Find Me


## features

### connect to recognized device

Connect to a recognized handsfree device:

**Note:** You must have already paired with the device (see page 68).

 >  **Settings** > **Connection** > **Bluetooth Link** > **Handsfree**

Scroll to the name of the device you want to connect to, and press the center key .

### connect to handsfree device during a call

Switch to a headset or car kit during a call:

**Note:** You must have already paired with the device (see page 68).

Press **Options**, then select **Connect Bluetooth**.

**Note:** You can't switch to a headset or car kit if you are already connected to a Bluetooth device.

## features

### disconnect from device

Press **Options**, then select **Disconnect Bluetooth**.

### edit device properties

Edit the properties of a recognized device

 >  **Settings** > **Connection** > **Bluetooth Link** > **Device History**  
> **Edit**

### set Bluetooth options

 >  **Settings** > **Connection** > **Bluetooth Link**  
> **Setup**

## TTY operation


You can use an optional TTY device with your phone to send and receive calls. You must plug the TTY device into the phone's headset jack and set the phone to operate in one of three TTY modes.

**Note:** Use a TSB-121 compliant cable (provided by the TTY device manufacturer) to connect the TTY device to the phone.

**Note:** Set the phone volume to level 4 (middle setting) for proper operation. If you experience a high number of incorrect characters, adjust the volume as needed to minimize errors.

**Note:** For optimal performance, your phone should be at least 12 inches (30 centimeters) from the TTY device. Placing the phone too close to the device may cause high error rates.

## set TTY mode

 When you set your phone to a TTY mode, it operates in that mode whenever the TTY device is connected.

**Find it:**  >  Settings > Initial Setup

- 1 Scroll to **TTY Setup** and press **Change**.

- 2 Scroll to one of the following **TTY Setup** options and press **Select**.

option	
Voice	Set to standard voice mode.
TTY	Transmit and receive TTY characters.
VCO	Receive TTY characters but transmit by speaking into phone microphone.
HCO	Transmit TTY characters but receive by listening to phone earpiece.

When your phone is in TTY mode, during an active call your phone displays the international TTY mode, the international TTY symbol, and the mode setting.

## return to voice mode

To return to standard voice mode, select **Voice** from the **TTY Setup** options.

# data & fax calls

## features

### data settings

Specify call type for next call:

 >  Settings > Connection > Incoming Call

Scroll to **Next Call** and press **Change**, then select **Normal**, **Data In Only**, or **Fax In Only**.

### send data or fax



Connect your phone to the device, then place the call through the device application.






### receive data or fax







Connect your phone to the device, then answer the call through the device application.

# other features

## advanced calling

features	
<b>conference call</b>	
During a call, dial the next number and press  , then press  again.	
<b>restrict calls</b>	
Restrict outgoing or incoming calls:	
 >  > <b>Settings</b> > <b>Security</b> > <b>Restrict Calls</b>	
When prompted, enter the unlock code (see page 29) and press <b>Ok</b> . Then select <b>Outgoing Calls</b> or <b>Incoming Calls</b> and press <b>Change</b> . Scroll to <b>Allow</b> and press <b>Change</b> , then select <b>All</b> , <b>None</b> , or <b>Contacts</b> .	

features
<b>DTMF Tones</b>
Your phone can send <i>Dual Tone Multi Frequency</i> (DTMF) tones for calling card calls or other automated touch-tone calls.
<b>Set up DTMF tones:</b>
 >  > <b>Settings</b> > <b>Initial Setup</b>
Scroll to <b>DTMF</b> , press <b>Change</b> , and select <b>Short</b> , <b>Long</b> , or <b>Off</b> .
<b>Switch between voice calls and DTMF calls:</b>
 >  > <b>Settings</b> > <b>Personalize</b> > <b>Sound Settings</b> > <b>Number Dialing</b> > <b>DTMF</b> or <b>Voice</b>
Depending on the setting, key presses during a call are sent as spoken digits or DTMF tones.

# contacts


## features

### create entry

 >  **Contacts** > **[New Entry]**

### view entry


 >  **Contacts**

To view an entry, scroll to the entry and press the center key .

To perform other actions on an entry, scroll to the entry and press **Options** to open the **Contacts Menu**.

### call entry

 >  **Contacts**

Scroll to the entry you want to call and press .

## features

### edit entry

 >  **Contacts**

Scroll to the entry and press **Options**, then scroll to **Edit** and press **Select**.

### delete entry

 >  **Contacts**

Scroll to the entry and press **Options**, then scroll to **Delete** and press **Select**.

### copy entry

Copy an entry to another location in the **Contacts** list.

 >  **Contacts**

Scroll to the entry you want to copy and press **Options**, then scroll to **Copy Entry** and press **Select**. Enter the target location number and press **Ok**.

## features

### copy multiple entries

Copy a range of entries to another location in the **Contacts** list.

 >  **Contacts**

Press **Options**, then scroll to **Copy Entries** and press **Select**.

In **From(start):**, enter the location number of the **first** entry in the range of entries to be copied, and press **Ok**.

In **From(end):**, enter the location number of the **last** entry in the range of entries to be copied, and press **Ok**.

In **To(start):**, enter the location number where you want to copy the range, and press **Ok**.



Press **Done** to copy the entries.

## features

### assign ringer ID to entry

Assign a distinctive ringer to an entry:

 >  **Contacts**

Scroll to the entry and press **Options**, then scroll to **Edit** and press **Select**. Scroll to **Ringer ID** and press the center key . Scroll to the desired ringer and press **Select** or the center key .

**Note:** As you scroll through ringers, your phone plays a sample of each one you highlight.

### activate ringer IDs

Activate ringer IDs assigned to **Contacts** entries:



 >  **Settings** >  **Ring Styles** > *Style Detail* > **Ringer IDs**

## features

### assign picture ID to entry



Assign a photo or picture to show when you receive a call from an entry:

 >  **Contacts**

Scroll to the entry and press **Options**, then scroll to **Edit** and press **Select**. Scroll to **Picture** and press the center key . Scroll up or down to the desired picture and press **Select** or the center key .

### assign speed dial number to entry

 >  **Contacts**

Scroll to the entry and press **Options**, then scroll to **Edit** and press **Select**. Scroll to **Speed No.** and press the center key . (If necessary, press  to delete an existing speed dial number.) Enter the new speed dial number and press **Ok**.

## features

### set primary number

Set the primary number for a **Contacts** entry with multiple numbers. This is the first number used for an entry when you view it in the **Contacts** list or use a voice command to call it (see page 79).

 >  **Contacts**

Scroll to the entry and press **Options**, then scroll to **Set Primary** and press **Select**. Scroll to the number to be set as the primary number and press **Select**.

### view entries by picture or list

Set your phone to display **Contacts** entries with their picture IDs or as text only:

 >  **Contacts**

Press **Options**, then scroll to **Setup** and press **Select**. Scroll to **View by** and press **Change**, then select **Picture** or **List** and press **Select**.

## features

### sort entries

Set the order in which entries are listed:

 >  **Contacts**

Press **Options**, then scroll to **Setup** and press **Select**.  
Scroll to **Sort by** and press **Change**. Scroll to **Name**,  
**Speed No.**, or **Email**, and press **Select**. Press **Done** to save  
the setting.

### view all or primary numbers

View all numbers or only primary numbers when  
viewing entries:

 >  **Contacts**

Press **Options**, then scroll to **Setup** and press **Select**.  
Scroll to **View** and press **Change**, then scroll to **All Contacts**  
or **Primary Contacts** and press **Select**. Press **Done** to save  
your selection.

## features

### share entry with another Bluetooth® device

 >  **Contacts**

Scroll to the entry and press **Options**, then scroll to  
**Share Phonebook Entry** and press **Select**.


For more information about Bluetooth connections,  
see page 67.


## features

### create mailing list

Create a mailing list as a single phonebook entry:

 >  **Contacts** > **[New Entry]** > **Mailing List**

Enter a name for the list and press **Ok**. Scroll to **Members** and press the center key .

To add an entry to the list, scroll to the entry and press the center key  to select it. Repeat this step to add more members.

When you are finished adding members, press **Done**. Press **Done** again to save the mailing list.

When you send a message to a mailing list, the message goes to all entries in that list.


## features

### add entries to mailing list

 >  **Contacts**

Scroll to the desired mailing list name and press **Options**, then scroll to **Edit** and press **Select**.

Scroll to **Members** and press the center key .

To add an entry to the list, scroll to the entry and press the center key  to select it. Repeat this step to add more members.

When you are finished adding members, press **Ok**. Press **Done** to save your changes.

# personalize

## voice commands

You can place calls and complete other actions by speaking commands to your phone.

- 1 Press and release the voice key on the right side of the phone.

Your phone displays and speaks **Say a command**, then displays a list of voice commands.

- 2 Say one of the commands listed in the following table. Your phone performs the corresponding action.

Your phone opens the corresponding menu or completes the corresponding action.

### features

#### Call <Name or #>

Place a call to:

- a **Contacts** entry whose *name* you speak
- or**
- a phone *number* you speak

#### Send Text <Name or #>

Send a text message to:

- a **Contacts** entry whose *name* you speak
- or**
- a phone *number* you speak

## features

### Send Picture <Name or #>

Send a multimedia message to:

- a **Contacts** entry whose *name* you speak
- or
- a phone *number* you speak

(See page 60 for instructions on sending a picture in a message.)

### Lookup <Name>

Look up a **Contacts** entry by speaking the entry's *name*.

### Go To <App>

Use a voice shortcut to access the phone *app* (application or feature) you say:

**Vicemail, Camera, Redial, Received Calls**

## features

### Check <Item>

View information on the *item* you say:

**Status, Battery, Signal, Network, My phone #**

**Tip:** When speaking the name of a **Contacts** entry, say the name exactly as it is listed for the entry. For example, to call the mobile number for an entry named Bill Smith, say “Call Bill Smith mobile.” (If the entry includes only one number for Bill Smith, simply say “Call Bill Smith.”)

**Tip:** Speak numbers at a normal speed and volume, pronouncing each digit distinctly. Avoid pausing between digits.


## voice command setup

You can modify several voice command settings:

- 1 Press and release the voice key on the right side of the phone.
- 2 Press **Settings**.
- 3 Scroll to **Choice Lists**, **Sensitivity**, **Digit Dialing**, **Sound**, or **About**, and press **OK** (•◉•).

## more personalizing features



features
<b>call &amp; key volumes</b> ◉• > ⚙️ <b>Settings</b> > <b>Ring Styles</b> > <i>Style Detail</i> Scroll to <b>Ring Volume</b> or <b>Key Volume</b> and press <b>Change</b> .

features
<b>greeting</b>  Change the greeting that appears when you turn on your phone: ◉• > ⚙️ <b>Settings</b> > <b>Personalize</b> > <b>Greeting</b>
<b>banner</b> Create a heading to display on your phone's home screen: ◉• > ⚙️ <b>Settings</b> > <b>Personalize</b> > <b>Home Screen</b> > <b>Banner</b>
<b>scroll</b> Set the scroll bar to <b>Up/Down</b> or <b>Wrap Around</b> in menu lists: ◉• > ⚙️ <b>Settings</b> > <b>Initial Setup</b> > <b>Scroll</b>

## features

### message alerts

Set whether or not you are alerted to messages received while you are on a call:



 >  **Settings** > **In-Call Setup** > **MSG Alert**

### skin

Choose a phone *skin* that sets the look and feel of your phone's screen:


 >  **Settings** > **Personalize** > **Skin**



### menu language

 >  **Settings** > **Initial Setup** > **Language**

## features


### show or hide menu icons

Show or hide menu icons in the home screen. (Press  up, down, left, or right to open the menu for the corresponding menu icon.)

 >  **Settings** > **Personalize** > **Home Screen** > **Home Keys** > **Icons**

Select **Hide** or **Show**.

### change home screen menu icons

Change the menu icons that display in the home screen. (Press  up, down, left, or right to open the menu for the corresponding menu icon.)

 >  **Settings** > **Personalize** > **Home Screen** > **Home Keys**

Scroll to **Up**, **Down**, **Right**, or **Left**, and press **Change**, then select a menu.

## features

### change home screen soft keys

📍 > ⚙️ Settings > Personalize > Home Screen > Home Keys

Scroll to **Left Soft Key** or **Right Soft Key** and press **Change**, then select a menu or function to assign to the key.

### menu view

Display the main menu as icons or a text list:

📍 > ⚙️ Settings > Personalize > Main Menu > View

### change menu order

📍 > ⚙️ Settings > Personalize > Main Menu > Reorder

## features

### master reset

Reset all options except unlock code, security code, and lifetime timer:

📍 > ⚙️ Settings > Initial Setup > Master Reset

To reset all options, you need to enter the **Security Code** (183729).

**Note:** Your service provider may reset the security code before you receive your phone.

## features

### master clear

Reset all options except unlock code, security code, and lifetime timer, and clear all user settings and entries:

**Warning:** This option erases all user-entered information in your phone memory, including Contacts entries and downloaded files. Once you erase the information, it cannot be recovered. It resets all options to their factory settings except for the unlock code, security code, and lifetime timer.

 >  Settings > Initial Setup > Master Clear

To reset all options, you need to enter the **Security Code** (183729).

**Note:** Your service provider may reset the security code before you receive your phone.

## call times & data volumes



**Network connection time** is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing the Send key. This time includes busy signals and ringing.

**The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.**

## features

### set in-call timer



 >  Settings > In-Call Setup > In-Call Timer

Select **Display** or **Beep**.

## features

### view call times



 > Call History > Call Times

Scroll to **Last Call**, **Dialed Calls**, **Received Calls**, **Roam Calls**, **Home Calls**, **All Calls**, or **Lifetime**, and press **Select**.

### view data times



 > Call History > Data Times

Scroll to **Recent Data Session** or **All Data Sessions** and press **Select**, then scroll to **Internal Data Session**, **External Data Session**, or **Total Time**, and press **Select**.

### reset all data times



 > Call History > Data Times > All Data Sessions  
> Reset All

## features

### view data volumes




 > Call History > Data Volumes

Scroll to **Recent Data Session** or **All Data Sessions** and press **Select**, then scroll to **Internal Data Session**, **External Data Session**, or **Total Data Transferred**, and press **Select**.

### reset all data times

















 > Call History > Data Times > All Data Sessions  
> Reset All

## handsfree

**Note:** The use of wireless devices and their accessories may be prohibited or restricted in certain

areas. Always obey the laws and regulations on the use of these products.

features	
<b>accessory volume settings</b> (car kit or headset) 	
To adjust volume levels of a car kit accessory during an active call, press your phone's up or down volume keys.	
<b>external speakerphone</b> 	
To activate a connected external speakerphone during a call, press the smart/speakerphone key on the left side of the phone.	
<b>auto answer</b> (car kit or headset) 	
Automatically answer calls when connected to a car kit or headset:  >  Settings > Car Settings or Headset > Auto Answer	

features	
<b>voice dial</b> (headset) 	
Enable voice dial with headset send/end key:  >  Settings > Headset > Voice Dial	
<b>auto handsfree</b> (car kit) 	
Automatically route calls to a car kit when connected:  >  Settings > Car Settings > Auto Handsfree	
<b>power-off delay</b> (car kit) 	
Set the phone to stay on for a period of time after the ignition is switched off:  >  Settings > Car Settings > Power-off Delay	

## features

### charger time (car kit)



Charge your phone for a specified time after vehicle ignition is switched off:

 >  Settings > Car Settings > Charger Time

## network

## features

### view current network





 >  Settings > Network > Current Network  
> View

### adjust network settings



View network information and adjust network settings:

 >  Settings > Network > Set Mode

## features

### set service tones



Set phone to beep each time the network registration status changes:

 >  Settings > Network > Service Tone

### set call drop alerts



Set phone to play an alert tone whenever the network drops a call. (Because digital networks are so quiet, a call drop alert may be your only indication that a call was dropped.)

 >  Settings > Network > Call Drop Tone

# personal organizer

## features

### add scheduler event



 >  Utilities > Scheduler



Scroll to the desired day and press **Options**, then scroll to **New** and press **Select**.

### view scheduler event



View or edit event details:

 >  Utilities > Scheduler

Scroll to the desired day and press , then scroll to the *event* and press .

### event reminder



Press **View** to view an event reminder.

Press **Exit** to dismiss an event reminder.


## features

### copy scheduler event



Copy a scheduler event to another date and/or time:

 >  Utilities > Scheduler

Scroll to the desired day and press the center key , then scroll to the *event* and press **Options**. Scroll to **Copy** and press **Select**.

### set alarm



 >  Utilities > Alarm Clock

### turn off alarm



To turn off an alarm, press **Off** or .


## features

### create voice memo



**Note:** Recording phone calls is subject to varying state and federal laws regarding privacy and recording of conversations.


 >  Tools > Voice Memos > [New Voice Memo]

Press the center key , then press and **hold** the voice key (on the right side of the phone) and begin recording. Release the voice key when finished.

### play voice memo



 >  Tools > Voice Memos

Scroll to the voice memo you wish to play and press the center key .

### calculator



Calculate numbers:

 >  Utilities > Calculator

## features

### convert currency



 >  Utilities > Calculator

Press **Options**, then scroll to **Exchange Rate** and press **Select**. Enter the desired exchange rate and press **Ok**. Enter the amount to be converted and press **Options**. Scroll to **Convert Currency** and press **Select**.

## security

## features

### lock application

 >  Settings > Security > Lock Application

When prompted, enter the unlock code and press **Ok**. Then scroll to the application you want to lock and press **Change**.

## features

## launch micro-browser




Start a browser session:

 >  Extras > Web

## manage pictures



 >  Media Gallery > Pictures

To view a picture, scroll to the picture title and press the center key .


Press **Options** to open the **Pictures Menu**, which can include the following options: **Send In Message, Switch Storage Device, Apply As, Zoom, New, Details, Change Details, Rename, Delete, Move, Copy, Print, Mark, Mark All, Categories, Assign to Category, View Free Space.**

## features

## manage video clips



 >  Media Gallery > Videos

To view a video clip, scroll to the video clip title and press the center key .

Press **Options** to open the **Videos Menu**, which can include the following options: **Send In Message, Switch Storage Device, Apply As, New, Details, Change Details, Rename, Delete, Move, Copy, Mark, Mark All, Categories, Assign to Category, Videos Setup, View Free Space.**

## features

### manage sounds



⬅️ > 📺 Media Gallery > Sounds

To play a sound, scroll to the sound title and press the center key ⬅️.

Press **Options** to open the **Audio Menu**, which can include the following options: **Send in Message**, **Apply as Ring Tone**, **New**, **Switch Storage Device**, **Details**, **Copy**, **Mark**, **Mark All**, **Categories**, **Sounds Setup**, **View Free Space**.

# service & repairs

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If you have questions or need assistance, we're here to help.

Go to [www.motorola.com/consumer/support](http://www.motorola.com/consumer/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

# Specific Absorption Rate Data

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## **This model wireless phone meets the government's requirements for exposure to radio waves.**

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.<sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR

level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.03 W/kg, and when worn on the body, as described in this user guide, is 1.04 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.



***MOTOROLA***

# Important Safety and Legal Information

# Safety and General Information

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**This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.\***

## Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in

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\* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2007.

the relevant standards, always follow these instructions and precautions.

## External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

## Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: [www.motorola.com](http://www.motorola.com).

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

## Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your health care provider.

## Driving Precautions

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue use if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- Do not place a mobile device in the airbag deployment area.

Responsible driving practices can be found in the "Smart Practices While Driving" section in this user's guide and/or at the Motorola Web site: [www.motorola.com/callsmart](http://www.motorola.com/callsmart).

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

## Operational Warnings

Obey all posted signs when using mobile devices in public areas.







### Potentially Explosive Atmospheres


Areas with potentially explosive atmospheres are often but not always posted and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

### Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.
	Your mobile device contains an internal lithium ion battery.
	Do not let your battery, charger, or mobile device get wet.

Symbol	Definition
	Listening at full volume to music or voice through a headset may damage your hearing.

## Batteries and Chargers

**Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the “Battery Use & Battery Safety” section in this user’s guide.**

## Choking Hazards

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

## Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of

your body. If you continue to have discomfort during or after such use, stop use and see a physician.

## Industry Canada Notice to Users

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Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept

any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5.

## FCC Notice to Users

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**The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.**

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Motorola Limited Warranty for the United States and Canada

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### What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by

consumers in the United States or Canada, which are accompanied by this written warranty:

### Products and Accessories

Products Covered	Length of Coverage
<b>Products and Accessories</b> as defined above, unless otherwise provided for below.	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Decorative Accessories and Cases.</b> Decorative covers, bezels, PhoneWrap™ covers and cases.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Monaural Headsets.</b> Ear buds and boom headsets that transmit mono sound through a wired connection.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Consumer and Professional Two-Way Radio Accessories.</b>	<b>Ninety (90) days</b> from the date of purchase by the first consumer purchaser of the product.
<b>Products and Accessories that are Repaired or Replaced.</b>	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

#### Exclusions

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

## Software

Products Covered	Length of Coverage
<b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	<b>Ninety (90) days</b> from the date of purchase.

## Exclusions

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

## Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

## What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

## How to Obtain Warranty Service or Other Information

<b>USA</b>	<b>Phones</b> 1-800-331-6456 <b>Pagers</b> 1-800-548-9954 <b>Two-Way Radios and Messaging Devices</b> 1-800-353-2729
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<b>Canada</b>	<b>All Products</b> 1-800-461-4575
<b>TTY</b>	1-888-390-6456
For <b>Accessories</b> and <b>Software</b> , please call the telephone number designated above for the product with which they are used.	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

## What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL

MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

**Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.**

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

# Hearing Aid Compatibility with Mobile Phones

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Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has “Rated for Hearing Aids” printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

# Information from the World Health Organization

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Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF

exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/peh-emf>

## Product Registration

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Online Product Registration:

[direct.motorola.com/hellomoto/Motosupport/source/registration.asp](http://direct.motorola.com/hellomoto/Motosupport/source/registration.asp)

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

# Export Law Assurances

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This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation

or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

## Caring for the Environment by Recycling

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This symbol on a Motorola product means the product should not be disposed of with household waste.

### Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved

national recycling schemes, and further information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)

### Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

# California Perchlorate Label

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Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

“Perchlorate Material – special handling may apply. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).”

There is no special handling required by consumers.

## Privacy and Data Security

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Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device’s keypad where this feature is available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device which updates the device’s security, install it as soon as possible.
- **Erase before recycling**—Delete personal information or data from your mobile device prior to disposing of it or

turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, see the section entitled “master clear” or “delete data” in this user’s guide.

**Note:** For information on backing up your mobile device data before erasing it, go to [www.motorola.com](http://www.motorola.com) and then navigate to the “downloads” section of the consumer Web page for “Motorola Backup” or “Motorola Phone Tools.”

- **Understanding AGPS**—In order to comply with emergency caller location requirements of the FCC, certain Motorola mobile devices incorporate *Assisted Global Positioning System* (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user’s location—for example, to provide

driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

## Smart Practices While Driving

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### Drive Safe, Call Smart <sup>SM</sup>

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.

- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.



TM

- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.\*
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.\*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.\*

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\* Wherever wireless phone service is available.

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U.S. patent Re. 34,976





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